FERRANTI

NEWS IN BRIEF

DoE reply on **US** minis

ONE of the two MPa who wrote to the Depertment of Employment about its purchese of USbuilt minicomputers end printera from Interdata rather then Olgico for disseminating job vecancy detalle in London and Glasgow (CW, August II) has received a reply from the DoE.

In Ita letter to John Wekehem, Tory MP for Maldon, Essex, the OoE pointed out that Interdata's parent company, Perkin Elmer, hae manufacturing eatabliahmente in the UK which employ about 700 people building laboratory equipment.

French Bill

THE draft Bill on data protection prepared by the French Cabinet last year (CW, July 22, 1978) is now being scruliniaed by the Franch law commission. The Bili will be presented to Parilement eerly next month.

TSB finalists

FINALISTS for the major contract to replace the 2,000 or so terminals used by the Altrincham Group of Trustee Savings Benks are resident supplies Olivetti, together with Burroughs, Oateaaab and Philipa Univac is to supply an 1100/82 mainframe to replace the ICL System 4 mainframee at the centre of the network (CW,

Japan sells to traq

JAPANESE sources any that Toshiba has sold a mid-range Acos 77/800 mainframa to Iraq. The Acos 77 line is beeed on Honeyweli Level 66 licencea, and the 600 is comparable in power to a 88/40 or 66/60. The sale auggests that Toshiba la prepared to compete with Honeywell in the Third World countries.

> REDEMPTORIST PUBLICATIONS of Chewton ក្រា in Hampshire, Catholic publishers end booksellers, are pleased to report the Installetion of a B.C.L. Moleculer 18 Mk 111 computer that has been delivered exactly on time end in eccordence with contract.

The Manegement Boerd of Rademptorist Publications, who have been previously using a V.R.C., wish to express their sincere and greteful thanks to BUSINESS COMPUTER (SYSTEMS) LTD., of Portslade in Sussex for the wey and menner in which the equipment has been installed and commissioned; their experience end professionalism has resulted in a total problem free start. Our thanks also go to B.C.L. for the time and energy that has been spent in determining our softwere needs and upon the work completed on

the system design and programme specification—in our experience this has been superbi INDUSTRIAL MAINTENANCE SERVICES IS

also thanked for the excellent job that they did in preparing our accumedation.

A lesson for all FIRST TIME disk-based temputer users is that you will have to go a long wey to butter this experience i

This unsolicited advertisement is wholly paid for by Redemptorist Publications.

Who cares about computers?

THE general public is overwhelmingly indifferent to computers and their effect os averyday life. Or, at least, the French public is.

indifferent to computes a very day life. Or, at least, the French public is. For in a survey by the French monthly magasine Ordinetaurs, well over half those interviewed were "don't knowe" when questiosed whether computers were useful, useless or dangarous in areas lihe education, medicine and privacy.

The first two questions were aimed at finding out how familier paople wars with computers, and the snewer was "not very." Only 7 por cent said they had seen a computer working, 54 par cent said they had seen a computer cent thought they had, and 22 per cent did not

Northants Bureau team

wins CW five-a-side cup

WE srethe champions ... Thia I-I. Crane drew with British

team from Northamptonshira

Computer Bureau won the

Computer Weekly Cup in a five-s-side football knock-out

competition for teams of data

processing ataff from installa-

In the first round, playad on a

league basia, Northamptonahire

Computer Bureau beat British

Timken 2-0 and drew with Crane

tions in Northamptonehlre.

working, 54 par cent seld they had not, 17 par cent thought they had, and 22 par cent did not hnow. More had seen a terminal, but hare again It was only 14 per cent.

Ordinateers wondered if many of the "horror stories" told about computers ware merely due to the fact that few people hnew what one lonked like.

people meda of computers at work. Only three per cant said thay had anything to do with per cant sale thay had anything to do with computers avery day, and seven per cent seld they were involved frequently. A massive 81 per cent seld "never" or "don't hnow."

More than half were egain "don't knows" when eshed if computers were useful to their job. About 16 per cent thought computers were useful end 14 per cent useless. The eurvey found that younger people tended to think the computer was useful, while the older ones tended to think of the computer as a threat to their jobs.

The two per cent who thought compute were dangarous were mainly women. A high percentage, 74 per cent, anewered a high percentage, 74 per cent, anewered "naver" and "don't hnow" on the question of whether their private lives were effected by computers. But 13 per cent said they were effected, giving computer printed bills se

examples. And only seven per cent thought computers useful in their private lives while 23 per cent thought them useless. The majority, egain, wers indifferent.

The lest four questions concerned the effect of computers on different crose of life.
Computers were seen as useful to humanity by
23 per cent; eaven 23 per cent, end percess by 10 per cent; seven per cant thought them useful in heelth, six per cent useless and seven per cent dengerous; end nine per cent thought them useful to aducation, 18 per cent useless and 11 per cent

origneteurs summed up the survey saying,
Ordinateurs summed up the survey saying,
"We must humbly conclude that the public is
little concerned about computers. This is
normal, but at the same time worrying: normal because the computer is only a tool, worrying bacause public ignorance could allow the growth of dangerous embiguities such es those elready surrounding nuclear energy."

country where the processing is

Now that the computer in-

Council of Europe is meeting

thie week to consider a draft

International traaty which could

lead to cartain minimum protec-

tion standards around the world.

Oon't lat its quiat good looks

ing your tuna.

Addres

Tei. No.

fool you - this system is one of

spead and accuracy of your off-line data prapari

Tall ma mora about Kode Deta Entry Systems

Printed in Grest Britain by Q.B. Limited. CO3: 31-1, and published by IPC Electi Dorset Flouse, Stamford Street, London,

carried out,"

OECD call to control data use THE emphasic of legislation protecting personal dats should be on the use of the data rether than the actuel proceasing. This view was put by UK speekers at en international conference on trans-bordar deta flow, organised by the Organisation for Economic Co-operation and Development in Vienna last week. "The collection and storage of personel date, of itself, harms no one: only when it is used should we become concerned," said Oavid Firnberg, director of the National Control of the Cont

Computing Centre. "Therefore It is at users that legislation should be directed."

Alan Benjamin, director-general of the Computing Services Association, seid

control of the use of data gave protection egainst unsuthorized new uses, provided protection regardless of where the work was done end, above all, was enforceable. Banjamin celled for the setting up in each country of a statutory body which would issua licences to end users for specific uses of data.

Benjamin edded that the authority should also grant certificates of security to organisations running computers. But, he went on, "Lawe which attempt detailed ragulation in a fast developing environment will be aubject to technological Ona reason for having a rance of quality from the data protection authority in the

ilcenaing authority was that the general public would find auch a body reassuring, eaid Benjamin. Firnbers said that It was vital

dustry has alred its viaws, the for countries to reach international agreement on data protection legislation. "But legiciation for controlling disclosure of data varies anormously from ona country to

another. This will become a major obstacla to data flow and communicatione unless we can harmonisa national programmea and agreament on international standards."

Harmonisation le certainly needed to support one of Ben-Northampton Town. The team jamin's euggaetiona: "Befora waa (back row) Dave Farrer, issuing a licenca to a user, the data protection authority shall ind (front row) Phil Mackay and ba required to aatisfy itsalf that The competition, which atthe procassing will be carried tracted 23 teams, was organised out to an acceptable level of by an Avon programmer, Alan Rence, Our thanks to him.

CII-HB to build Level 6

IN what le aeen in part as a defenelve move against posaible
nationalisation of CII-Honeymanufacture the three models in well Buli in Franca, Honeyweli Is ning to extend the powar of the Lavel 8 minicomputer line to match most of the French-built Level 64 series. The company pians a Level 8/50 series, which lika the 8/30 and 8/40 will have subatantial software compatibility with the US and Scottish-built Level 80 mainframa

Timken. Northamptonshire

Computer Bureau beat Anglia Building Society 2-1 in the quarter final and Avon Coame-

The final was a 7-1 rout of

The cup was presented by

Billy Best, player of tha year at

John Archer and Paul Geagan,

tics 2-0 in the semi-final.

Meanwhile CII-Honeywell Buli has announced that It is to the 8/30 and 8/40 lines at ita aubatantiai muiti-year contract for minls with the leading French manufacturer SEMS, but the decision to build the US-dasigned minis in France will make life harder not only for SEMS but also for the other French minimakers, Intertechnique and SFENA.

IBM 370/145 for lease

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BOX 1894, COMPUTER WEEKLY

The other IBM and ICL mainframes

FERRANTI

Briefing double Joint CDC-Soviet project

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heve been awarded to part

US-based developers, with the

in the direction of Europe, r

the UK'a last candidate f

bese language, Aigol &, been effectively excluded

Following publication of "Ironman" specification is:

ideal features for a real

languege to be used la

projects in the US are

services, the DoD selected

candidate languages, Algo

PL/I and Pascal, lo sene a

base for the planned langue end requested detailed progs (CW, March 24).

selected for implemental

based on Pascal The same.

candidates are Cli-Hospin

Bull, the Stanford Rez.

Institute of Californi C.

Softech and Intermetal

software houses with the

standing record of working

government departments Pascal is a highly since

Algoi-related language is loped by Niklaus With

Zurich on the basis of \$5

collaboration with the

Professor Tony Hoars.

... is sweet and low fro

the varsatila DataVat Data

Entry System.

The Music...

Unexpectedly, all pro-

for the UK.

EDUCATION SERVICES

THE Soviet Union has agreed to accept an offer from Control ment of prototype complent the US Department of Detroit Data for the joint development of an advanced scientific computer. The sgreement was made following a conference at the Academy of Sciences in Lenin-grad, which is the centre of the planned atandard real to lenguage bava been swith with a double disappointer Three of the four contra

According to Soviet computer expert Professor Mikhail Ignetiev, this system is to be built on "new technological principles" that could grestly outperform existing systems. He calls It a "recursion computer."

The proposal is likely to be closely scrutinised by the US government, which recently veloed a bid by CDC to sell a Cyber 76 to Russia.

More on CDC In Russia -

One-day strike

A ONE DAY token stoppage by ASTMS members at Leporte inoustries Redhill, last week followed the non-payment of an agreed 5% Phase 2 Increase. A company spokesman said that the payment was delayed because of staff illnesses in the DP department, but added that accured back-pay would be fully post at the end of this month.

2950 pre-sell

FORMAL snnouncement of the 350 is expected by the end of ovember. It is understood that iCL is already pre-selling the sistem in international markets, cluding South Africa.

I'm go-ahead

IHE recent multi-machine order far GEC 4080s from University College, London, has been followed with two more signifiant GEC sales, including one to the south western universities thich have just received the Loshead for s £1 million meractive system to replace using ICL System 4 ms chines. More details — Page 3.

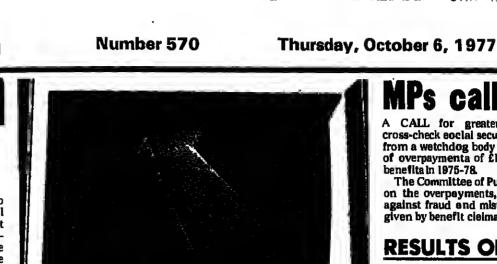
Peripherals launch

ACOMPLETE range of periph e-nation ISM Series 1 minicom-Courol Dala within the next To months. The range will rivide matrix and line printers. who terminal, disc drives and in memory.

Whetever your neads, from basic validation to icliff Terminal emulators with high quality printing, Data sine Your time British Othello chamka Joseph Woch, takes on a self-packard computer at the thin weekend. Peter in weekend. Peter who tesches prog-ing in the mechanical department at A University, has written a ackard 9830 and for a 2000. tays the computer always

Astail centre

RETAIL systems centre has to opened by ICL in Arlesey, edicateline, to cater for the edialist retail and distribution dusting. The centre will act as The centre will act as ilon, dsvelopment tomer support location, tents the company's allitude towards the



Tektronix diversifies MOVING for the first time beyond the provision of hard-were, Tehtronix has introduced o Finite Element Modelling packa-ge that can be run either online or offline from a host computer, and can formet model data into a compatible form for all finite alement enalysis softwara eveli-

ebie.

Developed to run resident on the compeny's 4081 interactive grephics terminel (CW Fabruery 3), the peckege has been designed epecifically for applications in structural energies in mochanical and civil engineering. Called FEM 181, it can operate in any one of four modes: as a dumb terminal four modes: as a dumb terminal operating directly online to a host omputer, es en intelligent terminel, se e workstetlon opereting offline except for number

source for editing purposes. The second section is the model generator, which ello we node and element generator and editing in three dimensions, and the third is a built dets formatter, which ellows model data to ba fo ad into a cord imaga file that is compatible with the psticular finite elament sneiyels package to

loading of an existing bulh data file from a host computer or other

computer, the pechega sllows the user to rotals through three axes, zoon in or out on sesigned sections, produce cross-sections, and produce herd copy print-outs of the displey, it is also possible to obtain a status repon on the modelling process at any time. crunching, or entirely stand-sions, with no intersection with action on the Tektronix 408t e host computer.

The pechage is constructed in three main sections. The first is a dimensional rotation.

system. It is being applied to turbina blade design with three dimensional rotation.

ICL staff rush for shares

STAFF at ICL have firm falth in the company, judging by the number of applications for shares.

The company is offering 12,000 steff 2.5 million sheras, or 174% of the Issued share capital. over five years (CW, August 18) and when the first million were offered there ware applications

IN TOP GEAR

This rate of response la believed to be much higher than any other industriel company haa experienced in similar

The shares were offered on August 25, when ICL shares ware worth 201p. On Monday of thie week the sharea stood at

OMPUTER WEEKLY'S INSIDE NEWS

A CALL for greater use of computers to "We stress the Importance of taking all cross-check eoclal security information has como reasonable steps to ensure that there are no from a wetchdog body of MPs in an investigation categories of cases where appreciable and

MPs call for benefit fiddles check

Price 18p

of overpaymenta of £10.8 million sociel security

given by benefit cielmants.

avoldeble overpayments are occurring. We therefore urge the departments to pursue their The Committee of Public Accounts, in its report investigations to ensure that full adventage la on the overpayments, says the main aafeguerd against fraud and mistakes is a check of details cross-check and supply information to the point at cross-check and supply information to the point at which a claim is decided."

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RESULTS OF CW SURVEY...

Doubts on IBM sales boom

THE anticipated sales boom in medium/large-scale IBM-compatible mainframes and the new IBM 3033, 3032 and 3031 systems, could be smaller than expected in the UK - at least for a venr or two. That is the broad conclusion of a Computer Weekly survey of a dozen large-scale BM users, taken just before this week's expected public announcement of the 3032 and $3031\mathrm{X}$ (CW. September 29) and news of the first UK order for the Itel Advanced System range of IBM processor replacements (sec below).

after Computer Weekly lins

The 3030 series of machines appears to have arrived at the

Unilever

FIRST UK order for an Itel Advanced System has been placed by Unilever Computer Services Ltd.

The bureau has selected an Itel AS/5-1 in preference to sn IBM 370/158. The AS/5 Is now being installed at UCSL's centre at Burgess Hill, Sussex, where it will be upgraded to an AS/5-3, equivalent to a 370/158-3, early

The initial configuration will have a two Megabyte msin memory and 18 200 Megabyte Itel disc drives. UCSL saye that its decision to buy from Itei was based principally on cost/performance, and involved extenelve comparative studiea. UCSI sald that it was intarested in IBM's 3032 replacement for the 158 but was not prepared to wait

UCSL already has threa IBM these will be replaced by the Itel

The 3032 and 3031 are expect- wrong moment in the developed to be announced this week ment cycle of most of the Instailations contacted by Computer Weekly, and, at this stage, none would go on record as saying that they were planning to place an order, even just to get in the

Lloyds Bank placed an order for four 370/168s obout two years ago, and took delivery of The second two earlier this year. As a committed IBM user, the bank might have been expected to switch its 168s to 3033s, but

"We are in the middle of a monumental transfer plan with the move into our new Bankside computer centre, and we won't be looking for any chenge of mainframes for at least Iwo years," sald a spokeaman.

When we do start looking,

Computar selesmen ara ai lhe

has no plans to do so for some

Turn to pege 11

The second of the second secon

herd edge of the computer businees and Irom tills waek thay heva their own special spot in Computar Weokly - on lie inalda back pega. Tum lo page 39 for tha first Salea Bill by Tha Trader, a mnn wilh a

woelth of saling exparionce.
Operators have had their regular CW Op Spot for many months now, and this wack Bernerd Ailen takas over fhla reguler facture. Maai Barnard on page 11.

Also: Chesslab P4

ADVERTISEMENT

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In Oliminghem hext week. Computer Weekly peaks into the office of the future and provides a take of 183 things to come. Pages 16/18 CATABASE PUT DOWN
Larger scale database software is
never economically justified according to Gilbis mythodology.
Page 6

Racing driver Devina Galics, (pic-tured right) and boxer Henry Cooper will be vying for attention with the letest eystems and equipment for the automated office at the internations Business Show in Armincham and Armincham

WHITHER THE BCS? Malcolm Peltu Interviews naw BCS President Professor Paul Samet, and Computerview asks Who would cry frifte BCS should die? Papes 2 and 14

THE MICRO ERA

ALSO Focus on small systems. £1m for universities

Downtime Donald Michie's Cherelah New CSA president Letest in computer crime Papple in the News
Olary dates
Op Spot
United policy on privacy
Letters to the Editor
Migroprocessor news
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Viewasta agen to competition

APPOINTMENTS: PAGES 19-39

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evailable, for 40p post free.

Circulation: 78.665 with the highest fully requester circulation in the UK. international Edition (10 95,218 JUK 70,081; Inl

Who would cry if the BCS should die?

supposed to be the body reprebut it has felled to esteblish e thing as a computer profea-

And in recent years, beset by finencial problems, the BCS seems to have lost its way. lts commerciei ectivities, like

the Detsfair conference which ends today (Thursday), could have been organised by eny commercial, rether than professionel, body and its "technical" sctivities leck the vigour of the late sixties and eerly seventies when Datafsirs were more the British forum for technical end professional discussions, end activities like the Advance Programming Group conferences on Databases and Job Control Languages wera mile-stones in their fields.

This week's Datafair hee had en interesting theme - The End User - and an Imaginativs programme. But it has little thei uniquely identifies it as en event to be associeted with a profesrence organisers, like infotech and Online, are constantly organising events of a similar

The emphasis on commercial survival for the BCS has also led to that feer among some BCS members that it should not on adapting its public image

Bul the BCS, as a professional body, is nothing if it is not BCS will be crucial.

THERE was once a happy bug enthusiest who, by dint of inteiligent application to his

studies during his early yeers, had arranged his life so well that

he spent many blissful summer

hours romping over the fields

eround his university with a

butterfly net and e cine cemera.

fascinating film . . . of ladybirds zooming low over beanfields, of

thrips and gnets dancing in the

During the winter monthe he

anelysed his films, studled the

flight mechanisms and

developed his theories and his

modele. He built a tenk to model

the ection of certain insect

wings in flight. An experimentei

"wing" was "flapped" according to date derived from his film

anelysers ond controlled by

through digital/enalogue

convertors. The reculting

motion of the liquid eround the

wing wes studied end the

informetion fed beck vla

analogue/digital convertors.

GREENFLY, BLUEBOTTLE,

His films were good and so

was his theory. BBC's Horizon

DADDYLONGLEGS...

had files lebelled:

not summer evenings, etc.

He shot miles ond miles of

By their very nature, these techniques are, of course, conunequivocally that there is such cerned with the "end user," just as the medicel profession is primarily concerned with curing

In en Interview with Computer Weekly (page 14), Professor Peul Semet quite rightly ques-tions the validity of the terms "academic" and "commerciel" when used in relation to BCS

The distinction, as he points out, is more between those involved in the development of computing techniques end those who apply the techniques. And Professor Samet is to be commended for recognising the contribution that each side can make to the other.

But surely it is time that the BCS once egain uneshamedly put the accent on "techniques" rether then the epplications alde. Orgeniaalions like the Netionei Computing Centre and Deta Processing Management Association have a more apecific "user" role.
In the long run, if the BCS

is to grow in influence and in membership it must define for itself a far more consistent and

become too associated with the annuelly to the character of the

They now have the money to

becsme interested. They bought his films and visited his compuler system for a special filming seasion . . . The lights were bright and warm in the old feculty basement. The computer LEDs became a high-speed blur, the model wing begsn to "flap," All eyes were agog. The cemeras whirred. The technicians were

hushed by the presence of Quite suddenly, there was a ioud buzzing aound. A lerge bumble bee, ewskened from winter slumber by the bright TV lights, begen flying rapidly in tighter and tighter circlee above the tank, Finelly, it made a dive end in its death-throes churned up the fluid around the feedback

The computer haltad the hile, evidentiv thinking Fineily it typed e brief message SOMEWHERE," It said - and

returned to command mode. MORAL: Regerding bugs, whatever you does, be sure to remove the ones that buzz.

 Submitted by John Devidson, of Graphic Display Systems, Cembridge, who receives this week's £5 Interrup

KNIGHT PROGRAMMING SUPPORT



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Ten years

COMPUTER WEEKLY OCTOBER 5, 1967

Could one say that the quality of eli those activities would dimlnish if there wes no BCS? That there would be no strong Impetus to improve techniquea and standerds without the BCS?

The enswer to those questions ahould be that, without the BCS, the standing of the computing profession would drop.

achieved e greet deel and made a major contribution to comput-At present, however, the BCS would be herd put to ergue this But if the BCS died tomorrow case. Its future policies should eim at vigorously demonstreting would it in any wey affect future the unique veiue of the BCS end Manufacturers would conettracting e large number of tinue to manufecture, end users

attempt to operate in a databank

mode. Processing en historic

record print run will result in the

machine featuring in the com-

pany's historic cost accounting debt.

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DE UEST SINGET TO HOOM MCOH ON THE OF INSULANCE

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would continue to end use, progremmers would continue to

questions as to the future of fu two companies' compute desions ... Honeywell introduced the H125 and H1250 in & Beries 200 family . . . A special security code will be used by Scanning and Data Preparation Ltd in high speed transmission tasts between its Lendondern and London offices.

As en urgant task, the instra The new Institute must give

Peripherals at cash and carry prices

STANDING beck from the small business machina could be top priority to educeting the dengerous. The DPM could well user. Despite what the sales lilerature might auggest, small trip over several assorted micros machines are not totally suited and minis in the process. to processing long name/add-ress runs on to sticky labels. For once, the current crop of compuler exhibitions have got Gumming-up the works will be

the theme right. All concentrate on "Thinking Small" - a true reflection of the current DP merketplace. In fact this perlicular market is only small its producf. Otherwise it is Impressively largo and threetens to engulf all in its path. Mosi DPM's would agree that small business systems do not grow:

immediate threat of financial

But If it ie to prosper, the BCS

membership must grow sub-etentielly. To do so it must

clearly show that it has e unique

in the branches and specialist

roups; committeea and work-

ng parties, the BCS has already

and valueble role to play

disaster has been removed.

In epproved parallel mode. there are now numerous training and education sessions concentrating on getting the best out of the users' smell business eyatem, the best in this cese being as much aa possible plus sn optimislic margin. Any day now, a protection society will have to be established to defend the small system from abuse. Perhapa known es ISM, Institute of Smeil Machines, the objectives will (in kaeping) be limited in aize: to protect the mini or micro system from abuse, misuse and genaral

Unlike their larger comrades, emall business mechines are expected to continue operating through thick or thin - or rether heat and cold, In conditions which most eeif-respecting mainframee would heeltete to tolerate and would quickly blink

elr way to a helt. The Inatitute should elm to experiment and sat quietly for a promote an ettltude emong the small mechine. It should emphasise that the occesional e-down with an anli-etatic rag doea not conatitute an acceptable maintenance routine Accommodation also usual. ly leaves much to be desired. It should be gultable for both operator and machine. Siting the small machine in an isolated alcove or behind the stationery cupboard, ahould not be encou raged; nor putting it in the centre of a dreughty passaga. Often the siting considerations ere limited to the proximity of a

suitebla power plug. Meinframes, in comperison, have a sheltered life. The alightest indication of an aliment brings e larga dosa of atlentive eerviceman. Preventive meintenance is logged and monitored even more closaly then the operators' shift allow-ance. All this plus an environ-ment which would be the envi-ofiany medical leboratory.

• The system should not? iunchtime: the main achievement. Similerly, the small system should not

TELETYPE Model 43

new 30 ops printer

● Coffee supplies to be lint*.

used as a chess-lab except t Untrained operators she. nnt be ellowed near the matt.

until they heve passed in aptitude test. Only then will the rbusiness system have a !!!!

te should promote some str derd rules. Suggestians include

to the operetor;

inforex

Cobol on

MULTI-USER interactive Cobol is one of the most important features of the Inforex 7000 terminal system which has now been introduced to the UK market after being leunched in the US early this year (CW,

maneging di-rector of Info-rex UK, stresses that the small business syatem but and evolved for distributed Joha Evana

universities for interactive feciprocessing, lities to replece their oid ICL and will be System 4 computers. sold as such. Data entry, file management and dete commu-nications, as well es deta processing, can be handled installed as an interfece processor in the south-west universitles' network. simultaneously by the 7000, although data entry will be the most important function at most out the best way of spending the money. Dr Alec Nichol, at Bath.

said the universities' would A 7000 canfiguration compriprobably install seperate mach lses a master display terminal containing the CPU which is a nes, although a single computer at one site had not been ruled 16 bit microprocessor, and up to out. A number of manufacturers seven local ar remote slave had been invited to tender. terminais. These can be either displays or serial printers. A the batch processing needs of unual memory feature handles the region were well met by the dynamic memory management of ICL 2980, installed at Bath as a in-resident systems and user central facility for the universiofware and provides each user ties in the area, there was a with 200K bytes of storage on a demand paging basis. shortage of interactive fucilities

Inlerex points out that the 1000 software is designed to support high-level multi-user interactive Cobol. This can be applied in real time so that data can be processed as it is being keyed by the terminal operator. Other users' Cobol programs Canbe executed simultaneously.

Bath end scting both as en interface between the existing

ters are expected to be installed

The network now includes a

continue to sell TPS for these machies

alongside ICL, and will retain sole rights

for native made 2900 with a product

user, terminal and application program

interface charactaristics of TPS, while

to the product on 1900 machines.

12BK byte GEC 4070, instelled at network end new mainframes added to it and es e system for converting from System 4 protocois to internationally standard protocols like X25 and

This puts users in these countries on e par with those outside Europe, to whom tCL has been supplying TPS for almost a year (CW, November 4, 1976).

Telecomputing hes gained its first client with a 2960 DME system, Dobson Park Industries, of Wigan. The software house is already committed to satisfy

The agreement with Telecomputing called TPS Care, which preserves the

SW universities

Manchester. The machine will act es a front end communications proceasor to the regional computing centre's combined Control Data 7600 and ICL t900 configuration and will also aerve as a gateway to the Post Office's experimentel packet switched

Interactive ICL now has world rights for TPS becoming increesingly importent, and now eccounts for ebout half of the product's 60-plua users. ICL appeara fer more interested in obtaining e share of the TPS market on its newer machines

than on the 1900 series. But, as Telecomputing's director Bernord Panton told Computer Weekly, "We want to be left with exclusive rights in some sector of the market."

Apart from its own sales of the main TPS software, and royalty income from

ICL seles, Telecomputing expects constderable opportunity for follow-up salea of the TPS Advanced Terminal and Directory Access featurea of TPS, to which it

has also retained rights.

ICL, by merketing TPS for the DME environment, could be setting itself e problem with its 2900 users. On transferring to VME/B or K, these could see a move to TPS Care es preferable to entirely ICL software, unless ICL produces e suitebiy straightforward

£1m allocation to

bar code reader. Is speeding the engishe of motorists' blood semple submitted for elcohol tests at the Metropoliten Police foronsic science leboratory. The bar code reader reeds informetion about the semple while t is being enelysed, end the two cels of information ere sent to ter. This produces a report which is used in court.

term. If the load was too great, however. Exeter and Cardiff would probably get their own repincement machines. Altergo buys Consort

YET another of the consultancy attivities of Altergo has been given its own specialist division. this time as the result of a lakeover. Consort IMIS, a company specialising in financial applications software, la row to be known es Altergo financial Management Systems. Consert was founded in 1071

and its main areas of activity have been in planning and budgeling consultancy. An out-come of this la Budget 8, e package designed to help the accountant or financlel director with budget end caah-flow

Budget 6 will form part of Altergo Financial Manegement Systems' package repertoire, and will be complemented by

package for inflation accounting on fixed assets. Spirol was developed by Altergo's Business

teleprocessing monitors for ICL inschi-

nes. Telecomputing'a TPS, has been

taken up by ICL for marketing in the UK

gives ICL non-exclusive world rights to supply TPS for use on ICL's 2903 and 2904

machines, and on the larger 2900s

UNIVERSITY computing in the

south-west hes been given a

boost with the ellocation of over

£1 million to Bath and Bristol

A GEC 4070 is elso to be

Both and Bristol are working

Dr Nichol said thal although

especially for teaching. The Buth and Bristol computers initially

would also serve Cardiff and

Exeter, which elso heve System

4s, and if that errangement was

successful it could become long

Both pockages are designad for IBM equipment. Budget 6 will be converted for IBM's System 3, System 32 and 34 and, mosi Interestingly, Series I Altergo was one of the first UK firms to toke an Interest in this machine.

The new division will also take over much of the financially-oriented consultancy previously handled by other Altergo divisions. Some clients have alreedy been gained.

The division will employ Consort's existing staff, and will ital, sn appropriately titled director, Hugh Wingfield-Hayes.

The happy managers MANAGERS In the Europeen

decironics industry ere happy with their lot, seconding to the sussals-based job agency Kem/Ferry International.

01200 jobspplications received In all the less of the less of

end 18% from those in consumer product firms. The percentage was slightly higher, et 7%, when it came to marketing and sales

Kom/Ferry found that the best salaries were enjoyed between the ages of 40 and 45, sithough this was also the period of

role in PL/ ARATIONS are under way

expected large UK role in an ISO standard for L'I (CW. June 10, 1978). A ceting is to be held in London mith Stendards Institution tandards Organisation's first stellag on the topic in The lagger of the color in the topic in The lagger of the topic in The ceting on the topic in The ceting in the topic in the ceting in the topic in the ceting in the ce on the topic in The

ANSI/European Compuler Manufacturers Association stendard wes approved earlier thle year. The ISO standard will be based on this, but could posably involve considerable aiteration.

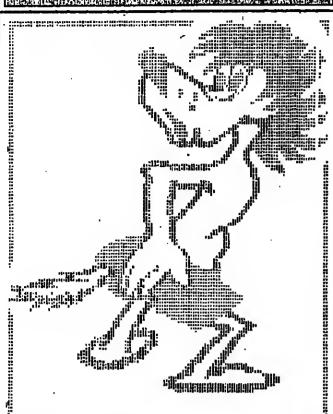
One point on which UK concern hae already been ex-pressed le the definition of some delaye is joint disciplinary language. subsets of this large and multi-

service for the 30 universities which access the Manchester Exciting things happen with Prime Computer



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MY Russiss is non-existent, but sentre has a library of over 100 MY Russiss is non-existent, but i'm told the warning on the above printout, produced for Melcoirs scomprehenive collection. Steve Fieher, seelar operator at the visited the international Engineering Exhibition in 9 mo, Czechoslovakis, reads, "Wetch Out"

It is, I'm relieved to say, that only seeming of computer grant female is a library of over 100 and the pictures, and allorary of over 100 and the pictures, and almost build and pictures, and almost and almost and pictures.

only example of computer gra-phice using the Cyrillic siphabet to corse ray way eince I saked for universities' System 4s and the

be papered with the sarsples sent, eithough not (for lock of

axarsples on August 28.

My thanks to ell those readers who responded — my office could be papered with the sarsples sent, eithough not (for leck of welcorse additions. Stave's space) this column.

I was interested to learn that
Sristol University's computer

Walk, Bristol. CHESSLAB

Program automation End this neglect

Teking time out from his normal Priveteview column

Professor DONALD MICHIE tekee up the recent

Computer Weekly cell for action to creete netional

policies on the development end impect of Information

technology. Here he arguee for the establishment of

semantics have justly claimed

the lion's share. But the user of the future will not be satisfied to

specify his solution in Coboi or

Fortran and have only the

He will demand to be lazy and

specify his problem only, plus

hints at o solution — approach,

with o few examples and a

body of general focts about the

problem-domain. Then he will

expect Super-compiler to gene-

rate him a good solution in, say,

As Super-compilers move to

the centre of things, mainstresm

machine intelligence techniques

play in their design. I om

currently working on ALi, a

Super-compiler for chess. In

end-game trials a two-month

programming task was done in

two days and e task widely

was done in slx weeks.

As with manufacturing/

computing confusion Instanced

earlier, we again encounter one

of the more persistent delusions

which buzz inside the bonnets of

government administrators of

scientific research.

thought to be "unprogramm-

have an increasing role to

machins-coding autoinnted.

Weekly's Call for Action I strongly endorse the proposal for a task force to retrieve something from the mess.

Clarion calls always carry a risk that the good citizens moy rush out of doors and, each hobby-horse, gallop off in every

The location of the present disaater area is too obvious for that, namely in the Land of Myopis commonly referred to as Whitehall. Shirley Williams recent feat of producing a 54-page Green Paper on Education with no mention of the word "computer" is one small straw in an iil wind.

The UK has the traditions, the skills, the brains, and the know-how to recapture world leada in computing and software. These knowledge-Intensive sectors of our culture and economy are precisely suited for concentrated treatment by a country which is small and poor. yet still enterprising in outlook.

Thus far, I am aure, we are all hese potential assets frequentin a basket by the caprice and obtuseness of bureaucrats?

A. M. Cox of Ferranti was right to call attention (CW, August 25) to the fact that UK firms are still to be found in the front wave of new developments. It should also be noted that excellent things have recently been done by individual government agencles, such as NRDC and the National Enterprise Board's consortium, Insac.

But it is wrong to conclude that the "conceived in the UK, over years of professional activity in the potentially ap-plicable field of machine intelligence is that it is preciaely at certain aensitive transition points along the line from conception to production that official obscurantism wreaks the

time and resources. General Motors, hearing of this, borrowed the film record which we made of the Edinburgh vsrsatlle asaembly svstem. At about the sama time our government sponsor aud-

vigorous netional R&D effort.

I received a painful remluder

the other doy at breakfast when

my eye fell on a full-pnge colour

A COMPUTER THAT CAN SEE

GETS ITS FIRST REAL JOB

Four years ago I had reapon-

sibility for s fine team of gifted

young computer scientists who

had just schieved goals in

robotics widely judged imposs-

ible in relation to constraints of

It is clear from the colour ad that General Motors over the intervening four years have faithfully followed our trail, transforming into cost-effective exploration of machins "teachability" as a programming short-cut. Unfortunately General Motors is not a British firm.

and the team had to be

terminated all aupport

The aaid government sponsors even managed to mis-lden-tify the FREDDY project as an exerciae in manufacturing technology instead of in computer science. It may therefore be of interest to spell out the place of such work, as I see it, in the technical acheme of things.

Machine Intelligence la directly and insscapably involved in the automation of programming skilla, it is of course only one of the critical arens from which progress in the automation of progressiming may be expected.

In the past, disciplinea such as

it plays chess it is a frivolous by DONALD MICHIE evasion (glggles). The logical end is that nothing ot all gets classified as computer science, unless the subject Machine strategies donuln ls so inconspicuous os to

The scientist, on the other hand, knows that the sxperimental task chosen is orthogonal to the principles to be elucidated. A engineering parts, and o chess program might learn strategies

It should be senously and ed by any task force at Computer Weekly's interior may bring into existence may bring into existence.

Winnie the Pooh (giggles). If the program drives a robot, then it is

ndustrial nutomation (love, but

possibly someone else's - try Department of industry), and if

use the same fundamental mechanism, then they cons tute one ond the same contrib tiun to the automation programming.

tions research was judged in US important enough to me the sane and protected envir ment of properly regulated research institutes, and & Laboratories among others and

computing technology, may institutes for advanced compu ing have been established in it.
US and some existing institute have become pre-eminent ais in the new disciplines.
In the UK what is the soor

The score for the entire count Is precisely zero. For a lewyer SRC's Atlas Computer Labo tory seemed to tremble on the brink of developing in this mix needed direction. But readered Professor David Barron's rect obituary of that laborates (IUCC Newsletter vol 5, so h ill know that opposition to 1 freestanding national research These persons need to discoeffort in computing is darge : vcr whether as the taxpuver's

rously entrenched. ngents they should love, hate,or There seem to be enta'. merely giggle at this or that British software and system experimental programming houses to come togetherinles study. Procedure follows the to form a joint overseas mairule: (1) oscertuln the program's ing spearhead. There are entitied test-domain; (2) odopt attitude experienced research men s. tered around the UK able ? To carlcature the rule, if it is I willing to form an Ril ture-processing progrom spearhead which could carry. test picture may be of out ahead of all comers. members of the Royal Family excepting the Americans r. (love), or of notorious dictntors Japanese, in the critical arca (hate), or of the chnracters in software automation and 33-

ciated skills. Since the total cost of F gromming to the nation approaching the amazing fig. of £1,000 million a year, the worth ot least a look.

When we add the possible that one day certain kinds programming might of necessities be contracted out by contracted o nations to the UK industry. nations to the United Prople able the only software people able handle the given levels it task-complexity, than I submit the a national institute for escope detection, thus letting computation theory in under the that a national ndvanced computation is write

more than a look. It should be seriously discus-

Imagine that early R&Di support of telecommunication and been monitored by assessy according to the content conversations tapped from support this, I distinctly her some very rude words." "We

said UK managing director John Wright, would make the SEL 32 .. but very beautifully spokes more attractive to the commerthought . . " and so on. Mercifully telecomm cial market. Previously, the company had concentrated on scientific and technical users. though the system aiready has a

> The Maxximum database management system handles hierarchically organised databases, and has an added capability for managing partially inverted files. This allows the user to access records by the value of certain key fields.

updates

system

operating

A MAJOR update of Systems

A MAJOR update of Systems
Engineering Laboratorias' operating system for its SEL 32
minicomputer series has been
announced in the UK. The
system now includes a time
sharing capability, and is sccompanied by s Basic compiler
and a databasa management

system.
The time sharing capability,

The database software also supports a pointer Item, allowng data to be referenced by solute core memory location. This simplifies, in particular, the storage of data from real time monitoring and sampling hard-

GEC system to produce **Braille texts**

A GEC 4070 is to be used to help produce Brallle texts from English originals. The system, to be installed by the Royal National Institute for the Blind at its new London printing works next year (CW, May 12). wil drive a Brallie line printer l a single copy of a document is wanted or produce tape casset-tes for controlling the emboss-ing machines which produce metal plates used on printing presses for mass production. English text will be input by 16 display terminals and edited

oline, so the aystem will be a considerable Improvement on the present card based system which takes up to a year to produce a novel in Brallle.

Racal show attracts

THE annual Racalex exhibition of products from the whole Recal group attracted 3,500 thitors to the Royal Lancaster Hotel London, last week, and fored the most auccessful yet, with 700 foreign visitors from 98 ferent countries attending. In addition, 2,500 of the tompany's 6,000 UK employees visited the show.

Merrick elected CSA president

PETER MERRICK, manoging director of the funds would be available to increase the bureau Lowndes-Ajnx, was voted president of the effectiveness of its octivities.

In his occeptance speech, Merrick said the Scicon. The secretary is Basil Cousins, of growth of minicomputer and microprocessor Computel, and the treasurer Dr Douglas Eyeions, systems meant that there was an even greater need for the professional expertise of service

Barney Gibbena, of Computer Accompany

He also believed it essential that the CSA representative at the European Computing continued to recruit new members so that more Services Association.

Merrick's vice-president is John Ockenden, of

Research by Parker on a selection of 362 computer crime

cases has shown certain vulner-

able areas. These include poor

controls over manual 1/0

ethics, poor control of computer

programs, waak or abaent

lack of operating system access

controls and integrity.
"I can see no difference in the

UK," said Parker. "Program-mers are one of the moat

ingers between the US and

ical access controls, and

nandling, failure of business

Barney Gibbena, of Computer Analysts and Programmers, has replaced Merrick as the CSA's



we cannot have sny real safeguard. It will be at least

eight years before a commerci-

ally avalisble computer that has adequate aafeguards is avail-

"Super-Zapping is the method of by-passing system safeguards and procedures, and is similar to previous manual methods called "Zapping". Trojss Horse is a secret code embedded in the original program. Salemi techniques involva apparently harmless acts such as

apparently harmless acts such as

to the typical volume of data can be

This sporting life

OUR story shout the system used by the Footbell Leegue to compile fisture lists (Downtime, September 1) has evoked a response from a reader who has been involved with the

systems. It appears that the systems le

It appears that the systers le siso used by the Test and County Cricket 9 cerd. In fact the systers ean work out fixtures for eny sport with up to feur divisione and up to 40 teams in each division.

The system consists of a validation program, two corts and a printing program. The validation program checks for incensistencies, ormissions and duplications, end has optione for checking that each teem plays every other team in its division once at horse and once sway, and for printing out lists sway, and for printing out lists of teams not playing on a given

range of dirtes.
The printing program produces fixture lists by club or by date, according to the preceding

tes to run on an MOP termine linked to an ICL 1900 running under George 3, and 10 minutes to print the output.

Super-Zappers—the latest in computer crime ses. EFTS is a danger area." crooks with a nsw way of here la enormous because the

with the Computer Lawyers

Association, who has worked

with Donn Parker on computer

"We have only seen the tip of

the lceberg," she sald, "and as

stealing as opposed to the apotlight of responability is previous manual methods, and falling on fewer people. These the timescale in some cases is people, in positions of reaponsimilliseconds," according to bility will have more power, and Donn Parker, a senior consul so must be vetted much more carefully." tant for Stanford Research Institute International. Supporting this view was Sugan Nycum, a computer lawyer, based in Ssn Francisco

There is also a danger of organised crime and foreign powers moving into the computer crime field," he added. This new world has been

created by the introduction of computing into our personal and business lives, and it is a world inhabited by Super-Zappers, Trojan Horsea and Salami techniques*.

To many the jargon means nothing — just an "in" way to describe an event - but, says Parker, "I guess when a field has its own buzz-words, It has

Last week he chaired a two-dny conference on Informa tion security, organised by Online nt the Regent Centre Hotci, London.

He has lectured to FBI ogents on the problems encountered hy investigators in computer crim and has been in the "compute abuse" field for obout two

An informous example of computer-related crime is that of the Equity Funding Insurance fraud, in which 54,000 fake Insurance policles were produc ed and maintained by skilful manipulation of a computer This resulted in an estimated \$2 billion fraud which was dramatised on television as "The Billion Dollar Bubble"

"One specific area important In terms of computar crime is EFTS, electronic funds transfer

Two products which attracted most stiention were the Ra-

the Rebate Line of diagnostic equipment — the RTL-5, based on a disc-backed Computer Automation mini, and the mi croprocessor-based portable RTL-5M, which comes with a small VDU-keyboard module only 6.5 inches by 5.5 Inohes by

Tha systams are designed to guide oparetors through test lgo System 180 Natwork anything from vehicle elsctro-Racel-Tacticom CAFF, compugiving simple question and giving simple questi traided fault finding system. giving sniple start diegnosis.

A SERIES of public lectures on eachine intelligence is to be presented by members of Edinburgh University's Machina intelligence Research Unit this attent. The unit is headed by registronthouter to Computer Weisly, who will himself be retained five of the aight actures.

NOVEMBER 28: Proving

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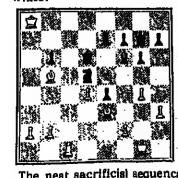
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. Reoders · Please lick at applicable.

Making business life more business-like



22) ended with Russia's program Kaissa poised on the brink. If she

had responded to Duchess'

creating the position balow,

could mate have been forced by

which Kaissa spotted (and on disc in the form of a look-up side-stepped in the actual play table of optimal continuations by the last-ditch move 34. ... for all legal positions.
R-K1) goes: 35. Q-B8 ch K x Q; The complete spece comprises
36. B-KR6 ch. K-N1 (or B-N2); approximately 2 million White 37. R-B8 ch. Q-Q1; 38. R x Q ch. to-move positions and sn. R-K1; 39. R x R mate. to-move positions and sn. equal number of Black-to-move R-K1; 39. R x R mate.

Five moves make io ply positiona.

Kaissa running on the IBM Berliner was invited to play 370/168, as at Toronto, searches to depths ranging from 7 up to 12 database in consultation with ply in quiet varietions, more in International Master Lawrence forcing sequences. So it is not in Day

The KOKR ending is tricky

way aurprising for her to

but it is known to be a forced

The Andrew 18 by

But alnce none of tha

an error-free end-gama atrategy for king and rook against king and queen. Its author, Ken Thompson of Bell Labs was one the chess books, which advise of the two programmers of Bella, the rook's side, for example, not in fourth piscs.

The neat sacrificial aequenca. KQKR and gama and atored lt-

chess-maaters who ware present might have offered best chances

exhaustive solution to the

general position. Tha assumption is that a strong master should be able to handle it. Yet Berliner found to his surprise

The machine conducted its contrast was heightened by a defance in a styla quite new to programma. International Ma- were counter-intuitive from the ster Hans Barliner was matched point of view of a human against a database containing defender yet sfficacious for

which ended the championship to allow saparation of the rook n fourth piscs. from the king — s rule of thumb Thompson has computed an against White's bringing off a sequence of checks to build a

skewer strack on the rook. Hence the machine's play had ths meaters floundering in

ACOUSTIC COUPLERS MOORE REED & CO. LTD.

that he could not win against the constraint than that it be

application in across-the-board

"unnatural" territory in which they repeatedly wandered from

the winning lins. The discrspancy between the

defensive strategy implemented in Thompson's detabase and the strategy recommended in the books is easy to explain. The database strategy has been generated under no other

forcing path leading to defeat. The book strategy, on the other hand, has been prepared under the constraint of an added requirement, asmely that it be feasible for a human to memorise, and elso not require excessive calculation for its

Could there be s machine methodology for generating strategias for humons? Later Chessiabs will return to thia intriguing topic.



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IBL COMPUTERS LTD at south was presented.

Autumn lectures

The lectures will start at 5.15. Im in the Fesuity Reom North, Mans Towar, Gaprge Square, to advance tickels are free, and The dates and topics are as Octobers.

OCTOBER 17: Perspectives of knowledge engineering in the stand days around the voorld for

condensing and re-writing long established scientific lore and useful arte. OCTOBER 24; The Stanford Mycin aystem for clinical path

OCTOBER 311 The Stanford Dandral system for organie chemistry.

NOVEMBER 7: A fact retrieval system for the Edinburgh Western General Hospital NOVEMBER 14: The state of NOVEMBER 211 Machi-

chess etrategles correct.

DECEMBER 5, Boolel gepects of mediline intelligences.

GILB'S MYTHODOLOGY

Does it save time, money or manpower?



RELATED to the issue of database languages (discussed in Glib's Mythodology, September 8) is the software support packagea which accompany them, Quite natursily a complex language specification results in a complex hunk of software.

I have been unable to find the resource saving justification for the use of these packages, even in special cases and isolated instances. My suspicion is that there is no economic justification I have particularly concentrated my sttention on IBM'S IMS product, which has something like 800 or more customers worldwide. I suspect that other database software packages of similor complexity, such as Codasyl-based packages with most or all features implemented would be as bad or even worse (as IBM maintained convincingly in one early

I also have reason to suspect that there sre a number of "simple" dstabase software packages such as Total (with as many users as IMS) which do not exhibit the same problems, mainly because they are simpler in concept and number of built-in functions.

I have been unable to provoke IBM into providing me with a single piece of documentation showing cconomic justification of the use of IMS. I have been unable to find any user willing to do so, and among the many documented cases of use of IMS in my collection, not one shows any impressive results or any attempt at economic justifica-

The clearest and simpleat summary of this experience can be quoted from one of the case studies (Stapleton in Infotech Report, Databasc Systams, 1975) from the Bankers Trust experience, "There has been no dramatic impact on the bank as a result of using . . database

problems . . ", and "the only major effect of the installation of IMS that has been noticed by the bank is the increased cost of the computer service". "a custom-built system would process more efficiently, and might even have been

Stapleton does not blame IMS directly for the results, but does seem to draw the conclusion that the complexity of IMS distracted the developstaffs' sttention sway from the resily imports nt problem of msking something useful for the bank's depart-On a wider basis the Datapro

user surveys, (reported in Datsmatlon, December 1976, page 110), show the IBM owest user-sstisfaction ratings of all database products (only IBM's GIS, which is even more complex than IMS, rated

On a scale of 1 to 4 (1 = poor, 2 = fair, 3 = good, 4 = excellent) 29 IBM DL/i users averaged out all aspects with a 2.6 rating (not quite "good") and 33 IMS users (presumably using the DC component as well) rsted it 2.9 on the sverage. By contrast 113 Total users gave a 3.5 rating and IDMS from Cullinane was rated 3.8 by 17 respondents. The IMS products got particularly low marks on esse of installation (2.3 and 2.2) for the Information of those of you that have illusions about simplifying your devalopment worrles.

One IBM specialist in Sweden promised to send me proof of IMS economic justification. When it finolly arrived, the proof consisted of the fact that a suite of about 43 programs before IMS use, became about 35 programs afterwards. Thot was all.

Another IBM specialist (experts, in my terminology are people who know their own limitations, so I use the term apecialist when I find no evidence of expertise) tried to inically justified.

get me documentation on the level of specialist support required, and produced the "auccess story" of the London locsi authority with ten IMS specialists: five for tuning the performance to avoid performance degradation or hardware upgrade and five to fight

the bugs. British Leyland reported six specialists at the start, and 10 in 1975. Swissalr reported a total of 25 at May 1975, guide. I have reports of more and of less, but those who escape with subatantially less seem to pay for It In increased hardware costs and unreliabil ity. The value of ingenious

speciolists is stressed by Stapleton of Bankera Trust where s four hour run was turned (by people to 15 minutes. The unreliability and breakdown frequency IMS will come

ss no surprise to users of O/S and CICS packages, and seems perhaps inevitable in such a large softlware system. But regular, ususlly daily breakdowns can be expected, long recovery times are normal. An early IMS/VS user, Eternit AG, in, reported ot Gulde May, 1975, 44 "problems", 29 IMS breakdowns and 15 IMS coldstarts in January alone, British Leyland reported to me a necessity of 217 fixes in the first six months of IMS use; the ongest APAR response from Palo Alto was six months, for a fault which cost them about five hours to patch locally. They also reported a 360/30 16K application (including an 8K supervisor) is now using a 180K IMS partition after being

"bridged". ples, but I have an extensive material IBM publishes (such as the Bayer AG experiences) would seem danaging. I'm still waiting for counter-examples. There must be one sunshine atory among all these disappointments? My hypothesis: Large scale dotobase software is never acono-

SOFTWARE FILE FOR STATE OF THE STATE OF THE

ICL to boost Safe's US export chances US export chances ANOTHER product of an independent software house is about to be given its first export ushin the US market. Inc., although having offices in several parts of the US; hos decided to concentrate its initial sense. The production control, and shoot the production control and production control, and shoot the production control, and shoot the production control, and shoot the production control and the production control and the production control, and shoot the production control and the production control an

adopted outside products in the past few years, is to provide a US outlet for Safe Computing's SafeS production control sy-

The product now known as SafeS was originally developed by the Production Engineering Research Association (Pers) and Scicon, as a result of a 1973 survey of companies' production control needs. It passed into Safe's hands when several Pera staff moved to Safe. The Singer System Ten was

selected as a suitable small online-oriented machine for implementation, and the product was released late in 1975 just in time for the collapse of Singer's computer business. When ICL took up Singer's

tory control, requirements interests, it assumed marketing

THE library of mathematical increasingly complex requireand statistical subroutines promatical and Statistical Libraries. of Houston, Texas, has been Implemented on a minicomputer for the first time. The library is now avsliable to users of the Data General Eclipse scries. There is, however, no formal

can still only be purchased directly from the latter company.
The IMSL development follows shortly the implementation of Its UK rival, the Numerica Algorithms Group library, on Prime 300 minis (CW, August

innrketing agreement between DG and IMSL, and the software

The growing requirement of such routines by minicomputer usera is evidence both of their

SafeS marketing in an Esst Coast band extending through Boston, New York, New Jersey, Connecticut and Washington. This is one of the densest

industrial areas of the US, Safe Safe will retain responsibility for background support, and founding of a Safe office in the US "would be the next logical step," sdmitted John Evons, general manager of Safe's manufacturing systems division.

already expressed interest in the product, and Safe is confidently predicting the first sales before the end of this year. SafeS is a principally on-line production control system, embracing bill of materials, inven-

planning, costing and factory DG grabs library 'first'

duced by International Mathe- acceptance of "packages" in oreas of work troditionally reserved for in-house program-



MOST skeletal division sums are long-winded affairs, with lengthy numbers Involved. This one is an exception, but quite tough nevertheless. See page 39 for the complete calculation.

not require professional pr Like most production control

software, SafeS bresks up ad product into its component parts, to several levels (Sales sllows a maximum of III This record of product structure serves as the database for most of the applications. Safe dains to have schieved speed improvements over its rivals, with more efficient methods searching this logical "tree" Several US companies have structure.

Information can be called u on the VDU showing wha components go into a produ or, equally, a list of products in which a given component

The operator can decide whi components are required to meet any order, check whether enough components are it stock, and, if any are lacking examine the time and resource required to replenish stock and if meet the order. Copies of the files can be mail

for temporary alteration. enals ing management and engineers to deduce the effect of a change in cost of any resource, or de change in the mske-up of a product.

As an ICL product, Sales is appropriately below the company's mainframe Omac system. giving it a wide-raning attach on the production control fell at it time when demand for effective production control: Further enhancements

SafeS, such as work-in-progremonitoring, costing on a day-to-day basis and perfor ance reporting, are due to b relensed at the beginning of net

not specified.
"In this age of women's liberation, no significance is to be pieced on the fact that 'mais'

properties of pipework has been

ased, claims the Scicon bureau,

by a software product which it

bas imported from Norway. The

package, Sesam 69C developed

by Norwegian consultancy

Computes, takes advantage o

the fact that a typical pipework layout can be divided into large

Sesam divides each 'of these

"superelements" Into small

elements for the accepted finite

element method of structural

analysis. Since a super-element

Easing the blockages

tion support for prospective Westi users in the UK As well as clearly alding Cortez - and the new version

Cortez Plus - to reach a wider market, the move "will act as a springboard, helping Zeus-Hermes to move into the IBM TP market, following its success with ICL," said director Mick Reciprocal benefits will, of

course, also sccrue to Westinghouse, until now a specialist in IBM DOS systems. It will show itself moving Into a wider market, and the UK support for Westi will encourage sales of this product in the UK where it has, to date, hardly penetrated.

Zeus-Hermes' aid to Westi users will consist mainly of advice on, and implementation of, applications software modules. Westinghouse Itself will handle any systems software support required, "but we are

own applications development and not deal with Zeus-Hermes at all. The Zeua-Hermes consultancy service will be charged entirely separately and will have no effect on the price of the basic Westi software. Neither company is currently

considering recruiting specialist staff to deal with the arrangement; both are planning to wait and see whether demand is heavy enough for such recruitment to be necessary.

Zeus-Hermes siready has

some experience of IBM teleprocessing configurations through its consultancy activities. Westinghouse does not have experience of ICL TPL, but contends that Cortez and Westi are similar in their basic approach. Zeus-Hermes will initlally

be providing technical back-up for the Continental sales

Taking as their theme "2900 progress — three years on", users and consultants will outline reasons for using 2900s in various software environments, and will give some of their practical experiences.

The latest operating system strategy, the DME 1900 emulation environment will be discussed by Phil Fellows, of Vickers Engineering group. The siternative, "s flying atsrt

vith VME/B", is the topic of M.B. Gsrdner, 2900 Data Centre Manager of BOC Datasolve, Completing the tho. Dr Sprstt, of Kent University, will speak about VME/K.

The options in teleprocessin software will be discussed by D. Atkings, a consultant with CSI UK), S. Quelln, of Methodes et Informatique, will go outside the pure software area, with sn account of the reasons for choosing s 2960. The day will be

club's secretary, Arthur McCann, of Computel, Eastern Road, Bracknell, Berks.

Dutch date for Disspla users A MEETING of the usera

association for the comprehen-alve plotting package Disspia is scheduled for October 13, in Petten, Holland. One of the major features of the event will be a presentation of new features in the product, including s conversational plotting pscksge, known, appropriately as Tell-a-Graph.

The meeting will also include presentations by local users of the inexperience with the system, and a report from the US user meeting, held in July. Further information is avail-

able from Dutch agents Repko b.v., van Blankenburgstraat 58 The Hague, Holland. Tel: 010-31-70 608425.

West Annex

HE question whether "productive" programmers are good programmers (CW, June 30) has been raised again by a US observer, who has provided, for a change, some practical figures corre-lating speed with long-term

efficiency.
Unfortunately the writer,
Jack Wolfe, of New York, Is thiefly cancerned to de-monstrate that time ilmits on progamming "sptitude" tests are unrealistic. Hence his amples are of programmers enorming tests, rather than writing practical programa.
The validity of the compaison between the problems n an sptitude test and those acountered in the progamming environment is a much argued point. Wolfe, owever, contends that even

Reliable test of the 'fast worker'

assuming a strong correla-tion, the time limit factor still

teleprocessing monitors, Weatinghouse's Westl, for IBM

machines, and Zeus-Hermes'

Westinghouse has taken up marketing rights for Cortez in

wherever it occurs in the

structure, the Sesam method

avoids re-calculating these pro-

perties each time. Multiple levels

of superelements can be handl-

The software is available in

remote botch mode on Scicon's

Jnivac 1108s, or online from

UK clients for the system have

airesdy been gained, in the fields

of aerospace and turbine design.

terminals in Scicon offices or a

customer's own premises.

Cortez, on ICL equipment.

"A company using such a test in the selection screening is likely to lose the careful, deliberate worker who re-reads specifications for precision of interpretation and desk-checks carefully for accuracy in execution. Such a worker will seldom complete a test in which speed is a significant factor," says

results in many promising programmers being failed in the test, and many "testwise college graduates" with no real programming ability being selected for the

Wolfe.
"But such a worker may

ies and good work habits for successful work in programming. Such a worker will moreover, prove to be actually faster because there will be less debugging and testing to do in bringing jobs to a successful conclusion." Wolfe's conclusions arc supported by figures which

he obtained by conducting a test with n flve-and-a-hal hour time limit, which had already been assessed as sufficient for 99% of candidates to complete the test. The results showed a very weak correlation between apeed and scorea in the completed

Dividing the sample in half according to speed, and in. half according to scoring, tha slower but higher scoring candidates raprasented 22% of the sample. In other words, nearly half the high scorers would be rejacted by a test with a more severe time limit,

One reader has already heavily criticised "the whizz-kid programmers who whizzed through programs.
The aftarmath", sha sald, "is left for the more conscientioua programmers to deal

One cannot, however, be too idealistic about this. Obviously deadlines have to be observed, and there is a need for the programmer who will not only work quickly, but will be able to remain calm whan called upon to rush. Even a careful programmer can make atupid mistakes under atress

What, than, is the best combination of these qualities for an idea! programmar? How could these be teated

reliably?
Looking at the other side of the coin, the problem could be not so much one of slowness as of poor schedu slowness as of poor scheduling. An important factor, in programming productivity is aurely the ability to organise, work on several concurrent projects, yet this is not tested at all in conventional aptitude tests.

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Speeding the formatting of **VDUs** for online systems AS the aecond of its extensions instructions to describe the

to Cobol, Software and Pro- screens. These consist essentigramming Consultanta of Lon-elly of line ond column numbers don has developed software to locate fields on the screen. enabling a programmer for an and conventional Cobol dea-. online aystem to describe criptions of field formata. straightforwardly to the pro-gram the formats of visual display screams and the relation-ships between the fields on the screens.

The high-level description parameters used are fed into a pre-processor which generates Cobol code for handling tha between system screens. This code can be incorporated directly into the program, or passed to it from a file, or through linkaga.

The company have already produced a pre-processor for reports which is essentially an implementation of the Cobol Report Writer, This is an optional and offen neglected part of a least present implemented on ICL 1900 and 2903 series machines, and could easily be implemented on the higher mambers of the 2900 family SPC a Report Writer has a least present implemented on ICL 1900 and 2903 series machines, and could easily be implemented on the ligher mambers of the 2900 family SPC a Report Writer has a least present implemented on ICL 1900 and 2903 series machines. A light standard a Cobol family SPC a Report Writer has been machines.

The variable fields on the

entered, and an input prompt should always bring a response The two-way "conversation" between system and programmer at run-time la described to the pre-processor, with specifi-

screen are seen as input-output pairs, aince an output prompt will require information to be

cation of the source of the output information.
Frama Writer la at present implemented on ICL 1900 and 2903 series machines, and could

installed for two months with its first user, whose Idantity has not been disclosed.

SPC claims that the translator used in its products can be adapted to translate any high-level Instructions to Cobol source-code.

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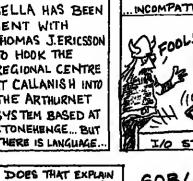
PEASTED YOU FOR

FIVE DAYS!

BELLA HAS BEEN SENT WITH THOMAS J.ERICSSON TO HOOK THE REGIONAL CENTRE AT CALLANISH INTO THE ARTHURNET SYSTEM BASED AT STONEHENGE ... BUT THERE IS LANGUAGE.

WHY I CAN'T READ

YOUR CODING SHEETS





MY WORK

IN RUINS!









IS THIS EØJ FOR BELLA? SEE NEXT WEEK!

THE Department of Elactricat Engineering at the University of Satford is holding two ten-session courses on microprocessors and minicomputers and their appliculous. The first covers fundamental aspects and runs on Mondays from October to-December 12. The second course is a follow-up dealing with more advanced topics and appliculous and also rous on Mondays, from January 8 to March 13. Each session lasts one full day, Each course cun be taken alone. Further dealis from The Administrative Assiot sut (Short Courses), Room 2, University of Satford, Satford M5 4WT, 1et: 081-736 5843, ext 448.

THE Department of Elactrical Engineer

COURSES

SIX short non-residential courses are to be run by the NCC in the North-East during October and November. They are: database concepts, October 27-28; online concepts, October 27-28; Fileah, November 8-8; project plumning and control, November 15-18; computer concepts for menagers. Nuveraber 17-18; and structural programming. November

SNA NETWORKS are covered by acveral courses which Hulchtnaon-Scogglns offers. Titles of some courses are introduction to SNA, SNA Protocols and Logic Workshop, and SNA for Network Operations Controllera. For details of all courses phone 01-499 4501.

SOCCER

THE Summer Computer Large chempion is Jadpu, which you be motter beyond doubt lest wet by beating SIA 5-0.

Latest results and league tables

28-30. Further details from M. Pass, 1el: 061-228 8334.	Division 1 Jodpu 5. StA 0	
TWO courses under the general heading Accounting for the Human Fuctor ore being run by BtS Applied Systems. Their littes are Effective Presentation and Reporting Skills, and interpersonal Skills-Transoctional Annlysis. The courses are residential and the first will take place on October 24-28 and the second on Nivember 28-December 2, For further information contact Steplien Heights, 70-80 Blockfrings Road, London SEI BHD, tel: 01-928 9511.	Jadpu 7 7 0 0 6 Gryphon 8 8 0 2 4 t Transport 8 5 1 2 2 tloyds 8 4 1 1 1 fNS 8 3 0 3 1 Comshare 8 3 0 5 1 SIA 7 1 1 5 1 Southwark 8 1 1 8 1 Compuling 8 1 0 7	049887107

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Control Data	B 3 1 4 24 30 1
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BIS	8 2 0 6 13 43 4
KCS	8008 7 51 Q

Scicon board seat for O'Malley

APPOINTED to the main board of Scien Computer Services, a subsi-diary of British Petroleum, is Jack O'Malley who has been responsible for marketing at the Scicon bureau since 1976. He joined the company in 1969 as an applications consultant in

the turnkoy systems division.
Rising through the hierarchy.
O'Mailey became operations manager and as such was involved in the planning of Scicon's computer installation, established at Millon Keynes. He was appointed genera manager, sales, in 1975.

James Robson, formerly European es manager of Rucal Zonal, has been appointed vice president of the European marketing division of the Wabash Tape Corp of Huntley, Illinois. He will be based in London.

Contpuling, the next Iwenly-five years. Dr Chria Evens, BCS Croydon branch. Fairfield Halla, Croydon, 19.15, Speech recognillon, Dr P. D. Green. BCS, North Siaffs Branch. Royal Oak

ACS, North Siaffs Branch. Royal Oak Hotel, Stafford, 20.00.
Databases: Codasyl end Non-Codasyl.
Basil Cousins, managing director of Computol. BCS Reading brench. ICL.
Lovelaca Road, Bracknell, 20.00.
A historical view of input/output devices and alorage, Dr D. J. Wheeler.
BCS Nottingham branch. Ti make lectura theatar, Nottingbam Univaralty, 19.00.
OCTODER 11-13
Electronic instrument exhibition. Elec-

Electronic instrument exhibition Flac

tronic Promotion Group/Industrial and Trade Feirs Ltd. Bloomsbury Cantre

Thursa lonal Business Show, Business Equipment Trade Association, National Exhibition Centre, Birmingham,

The work of the Central Computer

OF COURSE HE'S

ONLY A BABY BUT ALREADY IM PLANNING HIS FUTURE!

Hotel, London. OCTOBER 11-20 International Bi

DIARY

Frank Noone has been appointed sales engineer by Terminal Display Systems of Blackburn. He has been with the company for nearly two years handling internol training, customer liaison, etc.

Robert Corrao has been appointed CATV markeling manager for Jer-rold Electronics, 8 subsidiary of General Instrument Corp. US. Prior to joining Jerrold, he was manager marketing planning for the com-

Agency. Reay Atkinson, BCS, Suases branch, Old Ship Hotel, Arighton, 19.30.

Oracle — broadcasting the written ward, David Wood. BCS Teessids branch. Teesside Polytechale, Borough Road, Middlesbrough. 19.00.

Meeting, 18M Computer Users' Asso-ciellon Telecommunications Group, Pa-lace Court Hotel, Boarnemoath.

OCTODER 13
Why distributed computing? Or F. E.

Taylor, BCS specialist group, Prudential Assurance, Holborn Bara, London ECI.

computer applications in the developing countries — Baogkok 1977. Dr. D. J. Clarke and Dr. N. Revell, BCS specialter and Dr. Zeua-Harmes Consultants, 2-10 Capper St. London WCL. 17.30.

Microprocessors J. D. Klinker IEETE. Lanchester Polytechnic, Rugby, 19.30. How to recruit and keep staff.

I WANT HIM TO

HAVE AN EXCITING FULFILLING CAREER WITH GOOD PAY AND PROSPECTS

OCTUDER 14

OCTOBER 18

Data General appointments

DATA General has made three new appointments. John Jackson as branch manager, Manchester, and Roger Smith as branch manager, elimingham; both of them have been salesmen within the company; and Better Murray as field source. end Peter Murray as field service maneger. He was previously a field operations support menoger with

Trevor Ore has joined MBM Trevor Ore has joined MBM Computers as project leader with responsibility to install an MBM system linking the regional depots of CMT industrial Supplies Ltd. He was previously with Scicon.

Steve Chan, who spent the "industrial year" of his degree course at MBM, has joined the software development department.

software development department of BML, the R&D, interface and Peripheral

Robin Dyke has joined Uxbridge based Grandmet Information Processing as programming manager. He has previously been a senior consultant at Data Logic for the last Company of the MBN

London ECt. 14.00.
Delabase design and use. Tim Bourn.
aCS Manchester branch. Menchester
ausiness School, Booth St., Oxford Road.

for 18.30.

Using tDMS and date dictionary with Cobol. BCS specialtal group. Polytechnic or Central London, 115 New Cavendish St. Contrait country, 150 London WI. 14.15. Human factors in the use of display Human factors in the use of display Coan discussion. Room U316.

Mike Pybus hee joined OCLI Europe of High Wycombe, Bucks,

the marketing and sales division of Optical Coating Laboratodes of Scotland and California, as a market

development manager. He was previously a technical sales engineer

with the Barden Corp (UK).

Monro-Frazer, DPMA Sheffield Gronch., Royal Hotel, Barnsley, 19.00 for 18.30. Effective operations management. Jim Read, IJPMA Auij Hotel, Gerrards Cross. 1845.

Building on success cornerstones of development from 360 to 3033, H. W. Tuffill. BCS Notlinghom branch. Ti mein lecture theater, Notlingham University, 1800.

THE QUESTION IS.

SHOULD I PUT HIS NAME DOWN FOR ETON OR HARROW?

Manchester, 18.00. Performanca evaluotion, Professor P A. Samet RCS Newcasile branch, Barra Arldgo Bullding, Newcastle University Haymarket, Newcastle apon Tyna, 1800.

Some reflections from a new broom. In Harding, RCS, North Staffs branch, Post House Hotel, Newcastle-ander-Lyme

Conference on datebase management systems, Association of System 2000 Users for Technical Exchange (ASTUTE). San Francisco, USA.

Numagement conference, computer the system of the syst services exposition, annual meeting.
Association of Data Processing Service
Organisations Inc (ADAPSO). San
Francisco, USA.

TRIDENT

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EVERY IBM USER MUST KNOW ABOUT SNA

A MESSAGE TO MANAGEMENT If you are involved in developing an IBM teleprocessing system you can't Ignore SNA. You may already be committed to SNA

without realising it. We announce a one day seminar entitled "INTRODUCTION TO SNA"

Designed to give a quick impartial introduction to SNA, the day will cover conceptual overview, significant features and organisational requirements for

successful implementation. Lecturer: MR. BRIAN BURCH who designed and implamented the world's first

OS/VS1 based user SNA network: 17th NOVEMBER 1977 MAYFAIR HOTEL LONDON WI

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Phone Brian Burch for booking forms and further details IF YOU ARE AN IBM USER YOU ARE INVOLVED WITH SNA. THIS IS SOMETHING YOU SIMPLY CAN'T IGNORE.

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OP SPOT

A forum for your ideas

HELLO THERE. My name is focus. Some areas I intend to Bentard Allen and this week I cover include: an taking over Computer Training: The amount and Weekly's operations coverage, level of truining available for particularly the weekly Op operations sinff varies greatly from one installation.

Let me tell you something ther. In my experience opernabout myself. I started with the tors, particularly trainees, Magnet Computer Bureau, n often feel neglected in this member of the GEC-Elliott nutter. group, where on Elliott 503 Shift Work, All installations. system was in operation. It was regardless of size and the a small. Ilvely environment, number of staff employed, with two operators per shift, work irregular hours to some and I was soon introduced to degree. Shift systems are often the various aspects of compil- the cause of serious comment in relation to such things as

Then I moved to Barclays health and are sometimes the Bank and became n member of source of humorous tales a large shift concerned with particularly the night shift. the operation of two IBM Shift Allowance. Does the 370/1685, running under OS rate of allowance received by MVT with Hasp and support- operations staff fully compening a large number of applica- sale for the inconvenience tions. At Barcleys I attended a incurred by working unsocinumber of DP courses to Rble hours? broaden my technical know- Career Progression. In some

My next Instollation was ed to move on to technical that of the London Electricity support or programming. Board at the Elephant and 'Should operations expertise be Casile, I gained further practi- regarded as an end in itself, or cal experience by operating n should it be trented as a 370/158 using OS/VSI.

prelude to other computing That is the background that alisciplines? In this respect I and brings me to CW and Op Spot. Interested in hearing from On Spot is concerned with operators who have moved computer operations — in all from operating and would like its aspects. This is a broad to know of any difficulties they subject and each week I intend might have encountered. to bring a specific topic Into Communication. There is

firms operators are encourng-

Doubts on IBM sales boom

From Front Page

we will consider all the alternnares and the first thing we will 506k at 1s the 3033."

The bank is likely to be one of 18M's most important SNA cusiomers.

Overseas Containers, running 3 158 under DOS/VS and plunning to switch to MVS, needs to second processor, but there is no question of switching the order or another 158 to one of the new 18M machines - or to an

Amdahl or liel system. The 158 has some time to run othe lease, and the second nne. which we are getting in April, will be on rental," sold DP manager Brian Barber.

"It will take about 18 months

to let the system running in multi-section, and we will start thinking about Mx in two years.
The Amdahl and Itel offerage are excellent boxes, and we

th 18M made them. If we had e lesure to check out their ystems and to sort out all the possible problems ourselves, we heavily dependent on IBM software and support, IBM la der them, but we are anyway becoming more compe-tilive, and we don't want the problems of multiple

At Duniop in Birmingham, the At Duniop in Birmingham, the 30/155 is about to be replaced by a 158, which will run under CSYS1 where the 155 runs

are not ready to replace it. But Exxon does have an Amdahl 470 in the States, so we are not field

to IBM," he said. Teumco Is a subslibing of a Norwegian burenu, and took over the lense on a 155 formerly used by the International Publishing Corp. IPC. At present running MVT with mudified HASP, the bureum hus no imme-

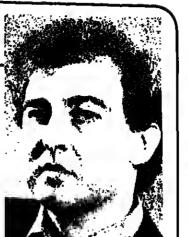
dinte plans for a change. The Stack Exchange is fully occupied getting Tallsman up and running on its 158, and is likely to stick with IBM for at least another chuple of years.

Thomson Holidays, running a big holldry booking system on a 158, helieves the fact that it is using a special reol-time system based on asaembler-coded software from KLM precludes it switching to other hardware. The London Electricity Board

running a 158 under OS/VS1, is quite satiafied with the system. We are determined to make the 158 o success and so is IBM," said a spokesman. Freemans, the mall order orgonisation, is in the aan situation, plonning to continue

with its 158 ot least until 1980. Sun Alllance, the blg Insur-Rnce company, has two 155s in Horsham, and another in Bir-

We are always looking at cost effective alternatives, but cost is not always the overriding factor," snid a spokesman. "We have looked at the new systems, and Itel looks interesting, but we are not keen to be first in the



often a lack of communication hetween management and operators, and a lack of co-operation between operaturs and programmers, 1 might be interesting to consiiler these problems and how

they might be resolved. I would hope to broaden the lormar of Op Spot, using it as n forum where Computer Weekly readers can express their ideas and views. All communiention is welcome, whether critical, humorous or topical, I look forward to hearing from

o if you would like to contribute to Op Spot, contact Bernard Allen, at Computer Weekly, Dorset House, Stamford St,

Three bodies unite on privacy policy

stulements on computers and privacy has been sent to the government's Data Protection Committee, which is drnwing up proposals for possible legislation to pentect personal duta, by the Bdish Computer Society, the Computing Services Association and the Data Processing Management Association.

The three bodies represent nhour 30,000 members of the computer industry.

The statement does not differ from views expressed in the three organisations' individual submissions to the Dutn Protection Committee last year. But, as Gerry Fisher, BCS retiring president, put it, "We felt that n joint statement by three major bodies representing people and companies in the computer industry would add weight to our separate submissions.

Alan Benjamin, director-general of the CSA, added, "II is important for the Data Protection Committee to find out if there are any areas the industry feels strongly about,"

the three organisations is licensing. The statement, which funned the basis of Benjamin's presentation to the international conference on trans-border data flow, organised by the Organisation for Economic Co-operation and Development last month (CW, September 29), says

the proposed Data Protection Authority should licence the use of informution and also issue certificates of security to those

responsible for operating the computer. The statement says that work involving the use of personal duta risks breach of privacy, so the public should expect that such work is done under controlled conditions. And it points out that the onus should not fall totally on the computer operations department because, although the department must provide security appropriate to the level of sensitivity of the

> know what the data is used for. The three organisations call for the formution of a statutory

data, in many cases it will not

should be independent of govemment and supported by fees.

Fisher said a £10 fee for ench application would cover costs, as estimntes have put the number of applications at between 50,000 and 100,000, although it could be twice as

Other topics to be studied by the three bodies are the response time to a citizen's request for access in information about himself stored in computer systems; the role of reasonnbleness in drawing up security standards; the costs of security; and the harmonisation of legislation in different countries.

One organisation absent from these joint discussions is the National Computing Centre, It was invited to join in, but, ns Eric Howe, NCC deputy director, put it, "We didn't think It really appropriate for us to go in. It would have menut seeking our members' views again and we did that pretty thoroughly first time round so we decided to let our members' views stand.

S/Ibaran'on/ne The LIBRARIAN/Online ILLENOCONTROL ASSOCIATES On-line source maintenance ILLE/OL is low overhead, with CICS of one at the control of the con Online Program Development - the 'Quiet Online Programming— We'll be sending you Revolution', away from noisy card punches and printers onlo silent VDU's - is probably one of ihe most dramatic changea in today's programming environment. Our current users the latest information report many very real benefits - much increased programmer productivity, paper savinge, reduced project dutation . . And with minimal impact on the computer resources and on our products. CPR are the largest independent suppliers of Online Programming Products in the UK - and throughout Europe. Today our Online Products are in use at nearly 50 IBM 360/370 installations in the UK. We naturally want to bring other IBM 360/370 managers right up to date with our developments in the Online Programming field. So, we're sending you the latest information. It should reach your desk within the next week or so. operating environment. If you'd like to know more about our Online Programming Products, or any other products in our range - just phone or drop use line at the address below. Computer Program Products Ltd, CAP House, 14-15 Great James Street, London WCIN 3DY A member of the CAP-CPP Group the next week or so. Telephone: 01-242 0031.

THE RESERVE TO THE PARTY OF THE

Market State of the State of th

-go to Trident! "We are not committed to the is and we do use plug-compa-lis and we do use plug-compa-nan. "Our approach is to start with, say, the IBM 3330 disc dives and then try a plug-com-plug-compatible CPUs go, we adequately proven." At Esso, operations fleld with both hardware and software." Datastream, the indispensable tool for the financial communlty, is running a very full 158; under MFT Trident Computer Services Lid. Sentry House, 110 Frintley Road "We are looking to expand," Trident The Contract and Permanent Placement Specialists
Lidensed by the Department of Employment as an Employment Agency and Employment Business sald a spokesman, but we have not yat decided whether to move i Esso, operationa manager than Higginbotham says that the tompany is always looking dual system, hor have we decided a statematives.

We have only had our 158. Amdahi 470 prove trail before making a commitment. to a larger machine or to put in a

LEITERS

Why not join the **DPMA** instead?

gement Association to reply to In no way is the association practical seminars, workshops, interested in the traditional conferences and branch meetsecretary of the Kingaton internal bickering of the BCS. branch of the British Computer What the DPMA is involved in is Society, would perhaps be presumptuous. After all, the reflecting and promoting that views of its members on a etter was no doubt addreased to practical baals, auch as a stimulating survey — in conjunction with Langton informathe BCS executives who, it is hoped, will make a considered reply in due course.

Meanwhile, Dave Alian aaka tion Systems - on the recent Carter report on the UK Poat

what can individuals do about the impending imposition of the "Immoral and unprofessional" application fee and higher aubscription. The DPMA has a practical suggestion. Potential the aponsoring of an industry and current) members of the standards publication for Maldenhead, Berks. BCS ahould consider joining the aiternative computing aasociation, the DPMA.

Unlike the BCS, whose membership has been "atagnating and is now deciming, the DPMA ia flouriahing. Last month alone, application inquirles were equal first-tima users, the mounting of

Incidentally, the DPMA's application fee has remained at £1 since inauguration, ten or so years ago. This sum amply covers all processing coats and the association has no intention of increasing the amount.

If you are a responsible Office. The Industry award scheme introduced last year is ner or computer professional, aiready regarded as the major tha DPMA would like to hear

NEVILLE TAYLOR, Chairman, DPMA

The Editor welcomes letters commenting on subjects published in Computer Waskly, or on original topics. All letters must be accompanied by the writer's name and address, not necessarily for publication.

DP management award. Other current activities include

Frankenstein moral Be kind to the beast

(Lettera, September 15) commenting on my article on machine translation. He speaks aa a former translator, a practitioner of a very akilied craft, and he feels that no machine can replace hlm. What he faila to reallse is that in this age machines must replace him, because human translators cannot possibly cope with the volume of translation required in the world

In the European Community alone the problem is so aerioua that a congress was held in Luxembourg in May with the theme, "Overcoming the languaga barrier." There are seven official languagea in the Community and many documenta are required in all of

I FEEL very sympathetic with them. Many are highly technities occur she cal. There is such a shortage of ever method of translating in translators that many have to adopted. In my method the transinte documents dealing termediate Number Language very flexible and diffe with branches of technology in which they have had no troinnumbers can be allotted to # ing. They have to rely heavily on ferent nuances of meaning. computerised dictionnries and example, if you feel that there a difference of meaning between thesauri. Many of the documents presented for translotion "a hearty welcome" and "a cuare ambiguous. dial reception," you can give be two expressions dillere A number of transletors spoke

numbers. In this type of tres-

lation very much depends on the

dictionary maker. He can mike

his dictionary as sensitive at

wishea. Much also depend to

style is usually of minor inpot ance, for "non-exact" less its

often desirable to make the

output as pleasantly readable is

possible. These are fascinaling

Mr Street has a very sensir

ear, haa a knowledge d computers and is skilled

foreign languages. He is put

cularly well equipped L tackling these problems. We not help us, Mr Street? Ond

dress is: BCS Natural Language

Translation Specialist Group

Barrington Road, Bexleyhert

should transfer my energia:

trying to promote better use stunding between peopler in in fact, is one of my object researching machine in

lation. I want everyone

wishes, to have a computer.

friend correspondence E"

someone in any other conc

without having to less!

fureign language, l also with

children in the world to ket

to read any of the world she

that they want to read in the

I rim a lover of reading, E.

Street evidently is 1, 100 to

read "Frankenstein," but I

not see the monster as MrSus does. I sympathise with the fortunate monster. Whenhese

first created he was Ref-friendly, studious, highly and ligent and anxious to be kee-

But because of his promit

In Mr Street's letter France

stein's monster is the conf.

This being so, the moral h

kind to your computer. by feeding it with easy see

for translation. Bring

gradually until in the entrance of the sponda to your lighter your moat delicate number of the spondars to the

own language.

Mr Street suggests that

Kent DA7 4UW.

Whereaa for "exact" tent

the programmer.

in the discussions at the cungreas and were in favour of machine translation. My own paper on Slunt was well received and several translators congratuloted me on it personally. In the developing countries there in the very serious problem of the shortage of technical books in native languages. If these countries do not get books through machine translation they will not get them ot all. There is also un urgent need fur machine translation in other

This is the situotion, and whether Mr Street likes it or not, machine tronslation research will continue. Mr Street is doubtful, however, whether any such research can succeed. He stresses two points particularly: the difficulties in making and updating dictionories und the difficulties in the octual translation process of dealing with

nunnces of meoning. These difficulties undoubtedly exist, but he must be aware that some texts are vastly easier to transinte than others. Persunally I divide texts into two broad groups: "exact" texts and "nonexuct" texts. "Exact" texts inbusiness correspondence and texts in muny branches of science and technolugy where every term must and can be defined exactly. "Non-exact" texts include texts in such sciences os psychology, where many nunneca of menning oc-

I am only concerned with "expet" texts at present, and in particular with business corresnondence. The dictionary is small and chunges rarely, and penrance, he was rubinsh hunted like a wildening it ical people and finally keep brutalised. the sentence structure is simple. There are problems, but I feel confident that they will be solved. We can loter move to more complex "exact" texts. Dictionuries are larger and need a good deal of updating. Many. however, are alrendy in existence in the EEC in Bruaseis and have been approachly dasigned and are particulorly suitable for computer handling. I feel confident that the nacessary techniquea are understood for translating almost all "exact" texts.

It is when we come to tha "non-exact" texts with their nuancea of meaning that greater difficulties will be encountered.

WALTER
Begieyheath, Kent

will be inundated with orders for

the report, according to User

thia revolutionary document. Another astute comment in

truism8 Expensive "CORRECTNESS ia the main foundation on which reliable softwara can be built" (User

View, Saptember 15).

This profound thought, which costs £95, will amaze DP practitionars the world over. No doubt infolech international Ltd

the report, according to User View, is that the most important factor in software is that it and a not of the and a not of the and a not of the brilliance and originality of the State of the Art acres? Now that inforceh has revailed the truth about software there is

'The ill-equipped decision-makers'

GIM's

A SINGLE-BIT microprocessor or applications requiring an inexpensive sequence timer and controller has been introduced by General Instrument Microelectronics. Called a Sequential Boolean Analyser (SBA), the device is programmable in Boolean functions to facilitate the direct replacement of electro-mechanical circultry in industrial applications.

Housed in a 40-pin package, the SBA comprises a logic unit, an associated 16-level stack to facilitate the execution of multi-term functions, a 1024 by 8 bit word ROM program memory and a 120 bit RAM which is used to store as many logic states. Thirty of the 40 pins are available as latched input/outputs, and can be mask programmed exclusively for either function, if the interface requirement is greater than this, inputs and outputs can be multiplexed together on com-

A range of hardware and oftware development aids have also been produced for the device, including an evaluation thip where the ROM has been replaced by an external PROM forprogram development work.

seminars

MICROPROCESSORS, airendy quietly carving a niche for themseives among computer users, have been brought even more into the arena of public debate by Professor E. W. Dijkstra's attack, and lann arron's defence of the rise of the micro (CW, August 18).

So a series of seminars, devoted to technical and applications aspects of micros, at Oxford University, is particularly timely. The first meeting is scheduled for Dyschop 12 at 4.20 cheduled for October 13, at 4.30 pm, and will feature a review of developments in micropro-cessor technology, by Howard Komstein, of Intal.

Further meetings, held once a wrek, on Thursdays, will deal with a variety of hardware and systems software toology. systems software topics, and applications ranging from process control to image processing Speakers will include Tony Hosre, of Oxford, Professor Duncan, of Bristol University, and representations and representatives of CAP Microsoft and University College London's Clip array proces-sorteam (CW, February 24). Venue for the seminars is the

Keble Road, Oxford. Admission

Gothenburg

ABOUT 100 manufacturers and service companies in the micro-computer field are expected to at the Mikrodator 77 tade fair and conference in thenburg from November 15

A different conferance theme all be taken each day, covering microcomputer technology and akis microcomputer architect-ure and maintenance and

quality control.
Further information on the flor day Fair can be obtained poundation, PO Box 5222 S-402.

The project involves the association in a detailed investihas already achiaved such explosive growth that decisions on its implementation in systems are being taken by managers and engineers illigntion into microprocessor system economics, hardware development aids and aupport equipped by experience. software to be carried out in five interlinked phases. A principal Peattle, engineering director objective will be to help systems engineers appreciate the techni-cal financial and managerial of the Electrical Research

Association, hna already been

confirmed by early work carried

out for the recently announced

project, "The Engineering of Microprocessor Systems".

sier to use," Peattle sald, "there

are now more people with less

skills involved in system design

and implementation, so that

He pointed out that as

microprocessors are introducing

new technology and problems

into many non-electronic orga-

nisationa, software had now

even better tools are required."

"While improving technology

making microprocessors ea-

processor-based system. The early work on the project has highlighted several trends in the industry that are not altogether beneficial.

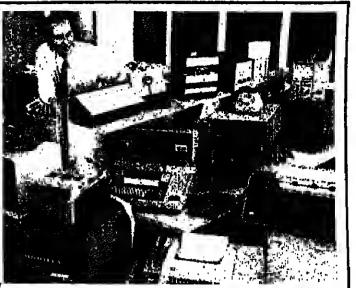
ospects of developing a micro-

For example, although support facilities for microprocessors are improving steadily, and the devices are achieving some comparison with minicomputers, the single chip microcomputer has, temporarily, reversed this trend. The physical constraints of the device currently make them harder to program

been little corresponding activity in software. High levei languages are becoming avail-able, but they put a higher demand on the development system, especially in terms of In addition, the project has

shown that much of the high levei software now available contains bugs that can play havoc with a new produc development schedule.

These initial views on the microprocessor have stemmed primarily from the 40 companiea which have already agreed to participate in the project. The majority are end-user companies, many of which olready have practical experience of nenting micro-based sy-



Chris Nabavi, head of ERA's Microprocessor Devalopment Group surveys some of the wide range of equipment aveile systems engineers must choose.

8-bit octal register

FIRST in a range of 20-pin octai type SN74S374. It features Devices will provide high speed interface capabilities for bus buses. organized digital systems.

Monolithic Memorles, the first

A CONTRACT TO STATE OF THE STAT

The First State of the Control of th

The state of the s

microprocessor Interface 3-state outputs designed to drive devices introduced by Memory the high capacitance and low impedance required by long

Future devices will include Manufactured in the States by Schottky and low power Schottky latches, registers,

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improves productivity by up to

And Combines

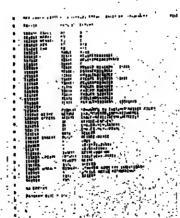
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The SyFA system from ComputerAutomation your hand at computerised racingle

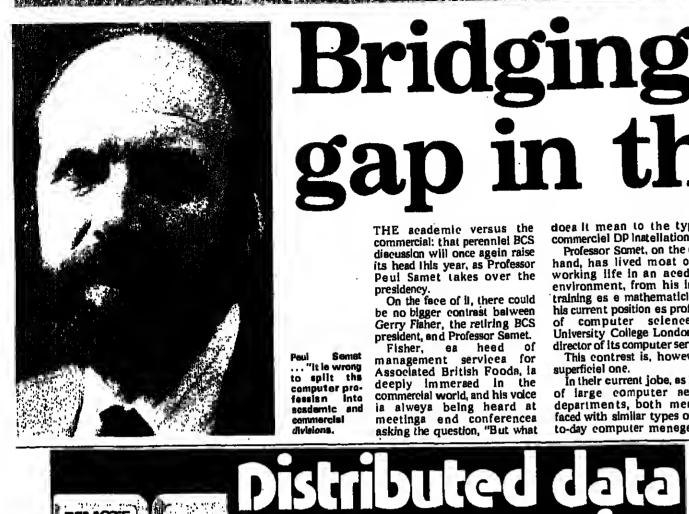
If you would like an invitation to see what distributed processing is really about, just call John Goodman at Computer Automation on Rickmansworth (09237) 71211.

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Bridging the gap in the BCS

commercial: that perenniel BCS discussion will once agein raise its head this year, as Professor Peul Samet takes over the

On the face of il, there could be no bigger contrast between Gerry Fisher, the retiring BCS esident, and Professor Samet.

Fisher, ea heed of management services for Associated British Foods, ia deeply immersed in the commercial world, and his voice ia alweya being heard at meetings end conferences asking the question, "But what to-day computer menegement

THE academic versus the does it mean to the typical commercial DP Installation?"

Professor Somet, on the other hand, has lived most of his working life in an acedemic environment, from his initiel training es e mathematicien to his current position es professor

computer science et University College London and director of its computer servicee. This contrest is, however, e superficiel one.

"For a start, it is wrong to split the computer profession into In their current jobe, as heads academic and commercial of large computer service visions." he comments. departments, both men are "if a distinction is to be made, faced with similar types of day-

environments.

walks of DP life.

And for from representing a

schism in the BCS, it is a sign of

health that the BCS can attract

leading figures from different

to show during his year that

there is no dichotomy of interest

between the so-called academic

and commercial worlds.

In fect, Professor Semet hopes

it is between those involved with computing techniques and those involved with applying those "I would like to show that

each side can gain from the other new perspectives, new dimensions to their own work." The computing technician, in Professor Semet's view, is

primarily concerned with an understanding of "systems" us opposed to particular applications, and with an aworeness of the theoretical concepts that underpin the application.
This sense of the general

rother than the specific; of the similarities rather than the differences underlying computer applications; of the long term systems requirements rather than the short term expediencies of duity DP life; these are the qualities that Professor Samet believes the techniciun can affer the DP

anolications nerson. Most importantly, the technician should develop the technology that will enable applications problems to be solved more simply and

On the other hand, the applications person can give the tochnicium a "sense of scale and of real life experience" and post n range of interesting and practical problems to be solved. with un nwareness that u rensonoble adlution today is often preferable to a perfect solution next year; that a general approach is only meaningful if it can be transloted into o workable

Professor Somet himself is in u good position to see the mutually henoficial nature of a ringing together of the two sides of the DP community, an he is responsible for running a large computer service es well es heving a firm grounding in

computing techniques. During our interview, he suddenly leopt to the blackboard to explain how e mnthematical understanding of the nature of multiplication could improve

His enthuelasm was not foat iteme more quickly," he edded, with a glint in his eye.

Like many other prominant figures in today's computer world. Professor Somet never

problems, ollhough in different

While studying math Cambridge, he went along six a friend to a lecture by Profess Maurice Wilker, whose pioneering work on Edse # Crimbridge was well underwig

Wilkea said," Professor Size

His next encounter sit computers was when he joined the Royal Radar Establishmen at Malvern, as a mathematich. But gradually he became enmeshed with the compute, a a programming adviser on the Deuce system of the Royd Aircraft Establishment is Firmborough.

It was at this stage he raise that the most important the Is to help others to utett machine more easily.

"Deuce was a best r program in an assemble to did not even allow the used: names. In order to make had properly, every bit bid! hecome a personal friend !: recalls.

Although he found the RE work interesting, at this stage. still had no intention of mich Computers his career.
But, at the end of it.

allocations had been mak! the establishment of a oumber computer centres, including: ut Newcastle, which was repart of Durham University. After considering taking

another post in 6.7 mathematics, he events plumped for the job stalking in computing at Newcastk was new under the spell d.". computer, and in 1961 hecume director of # Southumpton compa luboratory. Six years late buroved to University College London to set up the conference and became Professe. Computer Science in 1911

"You know, it's fundy." says, "even Just before later the professorable at minutes

wus still asking me when yoing to get out of comparint on 'real' academic care' in in on 'real' academic care' in or her son has made it to the of his own distinguished me.

But his mother's quent should give Prolesse Sir. enters his presiden

For she is not the only h to question whether con and of the same sales eatablished pr doctor, lawyer or accountant.
Although the BCS

established part of community it has seement that it

he may

THE AUTOMATED OFFICE/IBS PREVIEW

Changes in the office are occurring at en increasing frequency, giving rise to new encepts such as word processing, end the

Forerunners of these and other eventuel vatems can be seen at the 1977 International usinass Show to be held at the Netional Exhibition Centre, Birmingham, from October 11 to 20, and e preview la given in this

But despite the progress, doubts whether such systems will become an Integral part of the office, or even whether they should be

The opening article, by Tom Stewert and Leele Damodaran, discusses the marits and dissovantages of the office of the future, and the impect it will have on those who work there. A possible design of the future workstetlon, an integral unit through which communications and work will be channelled,

One forerunner, in terms of electronic mail. could be the Comays natwork currently used worldwide by its designers, Hewistt-Peckerd. John Corry a systems snalyst with

'Motorways' to the office of the future By Tom Stewart and Leela Damodaran

information processing system in which decisions are made and Tom Stewart, a lecturer in Ergonomics at Loughborough information is Iransmitted, stor-

The appeal of the automated office is an improved through-out of information and decisions comparable to the sizeable acreases automation has rought to production. However, at present, office automation has been patchy and fragmented, rather like a poorly planned roadway system. In some areas the information lows along six-lane motorways

hereas in other areas it crawls along dirt tracks. One current "motorwny" Intolves phalocopying. It is easy to generate hundreds of crisp, clear photocoples (if the mochine is properly adjusted) and distribute these to ell manner of people. Receiving or making a olocopy of a document or eport has become a substitute for reading it. In fact, it is impossible for anyone to read the sheer volume of Information which photocopying has ex-plosed into the office.

University, has been involved in a number of research and consultancy projects in the man-computer area renging from computer system system end dislogue design to of Human Sciences at Loughborough. She has, since 1970,

consultancy projects at the university. Her principal research interests have included studies of man-computer interaction and its implications for work design.

bills which computer technolohousands. However, someone on the queries and problems resulting from mistakes and errors which creep into such

These "molorways" unfortunately feed into "dirt tracks," Although computer dalabases, providing complex retrieval and access facilities, may be commonplace, a large part of the ves the storage and retrieval of documents and other originals which may be more than simply their apparent information content. These pose quite different problems in order to stare and retrieve them occurately and efficiently. There are systems to autonin-

filing cabinets using drawers which run on electric motors or, niternutively, an entire stock of physical documents may be inicrofilmed and stored on fiche or recis. However, neither o these is entirely successful nor do they replace the traditional filing cabinet which occupies every office we know. One "dirt track" at present concerns the creation of documents. The creative process of writing letter or report, in our case at east, involvee scribbling barely ntelligible merks on a piece of peper which are then typed up and corrected and deapotched in a readable form, it is possible to uee a dicteting machine but this is an unusual akili which not everybody hea and subsequent transcription is very labour Another "dirt track" involves

making telephone cails. The introduction of STD both within the UK, and in Europe about have significantly speeded up the process. However, it still remains possible to take a long time actually to get into contact with the person you want. The local axchange may be busy or you may have to go through umber of secretaries to gat to the right person. All in all, many phone calls turn out to be e lot of work rether than a simple straightforward communication exercise. This either involves the secretary in a lot of work producing the numbers for the boss, or if you are dialling yourself it can be a very lengthy and frustrating procedure especially with long telephone numbers

μποθετε: Two "motorways" at present therefore, are the production of standard forms and photogopy, ing and three "dirt tracks" are the creation of text, the storige

ergonomic problems involve ndexing, retrievol procedures and how to resolve the differencc between storing physical manifestations and data. For the creation process, there is a number of options such as instant typing from dictution with automatic punctuation and problems associated with their

● Turn to Page 18

the making of telephone calls.

it is in the latter three areas

that we believe the most

significant developments in automating the nifice will come

about in the near future. There

are a number of ergonomic

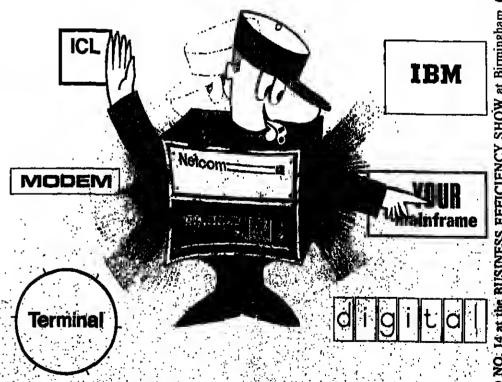
development and use. For infor-

the information assistant unlikely ever to be built as one unit, but the components are sveileble, or will be soon. Ksy: svelleble, or will be soon. Ksy:

1—Flet-bed document input systems for copying (both local and remote; and scanning to input to computer system. 2—Loud speaking telephone with programming functions, 3—Neerly vertical A4 VDU screen for access to Infor mation system, word processin system and central records. 4-Magnetic board for holding source documents. 5—Microtiche reader, also eccessible to computer con-trol. 6—Microfiche store. 7—Two tloppy disc drives linked to loca microprocessor and plsg to central large computer notwork, 8—Floppy store. 9—Personal bolonging

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NETCOM le a customleed nelwork. communications processor and solves the problems caused by incompalable terminal protocole to enable devices with differing speeds, charactel lengths and codes to communicate with each other.

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NETCOM can easily be incorporated into existing natworks and can undertake eyrichronous/asynchronous seriel communications, time division multiplexing, lina speed deisotion, date validation, arror rection and recovery, code conversion, etc. NETCOM is the unique solution to: communication problems -wills to us for e brochuse to explain how easy liexible.

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there to help you. Before, during epecific solution.

the apeed of processors. for the mathametical theory, but the fact that the result could be put to practical use in processor. design. "And just think of the commercial impact if we could meka a significant advanca in understanding how to eart n

started out wanting to become a. computer professional.

Mathemetics was his first lave, and his first encounter.

With computers in 1951 did not herdwere evaluation and terminal design.

Leels Demoderon is a research fellow in the Department baen involved in teaching and a number of research and

Another "motorway" is the traditional office function involautomatic production of standard forms, letters, invoices and gy allows us to churn out in their somewhere has to read the letter or form and make a decision accordingly, indeed many peo-ple are fully employed sorting

Announcing the next generation of on-line software TASK/MASTER **Version II**

With features that no other communications monitor can match!

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THE AUTOMATED OFFICE/IBS PREVIEW

Robin Webster presents a preview of the 1977 International Busineaa Show, which opena next week at the National Exhibition Centre in Birmingham. . . .

The centre for 'wise business buying'

quipment will greet visitors to lie 1977 International Business Show — formerly the Businesa Efficiency Exhibition — to be held at the National Exhibition Centre, Birmingham, from Oclober 11 to 20.

Its theme will be "The centre for wise business buying".

The Duke of Kent, who is to

centre, and the organisers BETA, the Business Equipment Trade Association, are expecting over 100;000 visitors during the I0 days.

Some companies such as ICL, last seen nine years ago are making an appearance again after a long absence from the previous BEE exhibitions.

The emphasis of product open the show, will arrive by ranges is of the "automated helicopter to tour the exhibition office" concept, with desk-top

ed furniture. Word processing equipment is also prominent.

Running concurrently with the exhibition will be a range of seminars organised by the British Institute of Management looking at "the office as the administrative nerve centre of a business".

This will conaist of a programe of 24 seminars, covering three major topics: computer

administrative management. Specific seminar topics will include distributed data processing, staff selection, training and development, management

The seminars will take place in the Metropole Hotel, adjocent to the exhibition centre.

information, word processing

equipment, and productivity in

Univac will provide a specially

Write or telephone for further information to

re Paragon, U.K. Limitest, gan Warks, Lundon E16 (NW)

As the IBS is a focal point for the office equipment/basiness world, it is hardly surprising that some interesting new products are being launched there, including the Honeywell Page Printing System. This will compete with the IBM 3808, but is offline, uses different print technology and delivers and collates individual sheets of

Using an electrostatic printing technique, the PPS operates under microprocessor control. reading seven or nine-track print image magnetic tape, and converting data from these to printable symbols. Copy can be generated at the rates of 90, 140 or 210 pages per minute; equivalent to about 8,000, 12,000 and 18,000 lpm respectively.

It is almed at all mainframe users, such as those with ICL, IBM and Barroaghs equipment.

Hewlett-Packard will be lminching a new desk-top compuler system, the Series 9800 System 45. This features o 12-inch display, ase of the new ANSI Busic, applications softwere and an optional graphles package with high-speed hard copy oatput.

ICL has designed "Computer City", a new walk-round exhibilion complete with preclucts, a news kiosk and a theatre.

ICL's whole range of compater systems for small linsinesses and distributed processing ap-plications will be featured, with the emphasis on the ase of videa terminals and direct data entry devices by unskilled staff.

Midn items of the display will thcrefore hc the 7500 Serics of communication devices, and the 1500 Series of transaction systems. They will be driven by a 2903 Series and n System Ten 220 Series computer.

On the NCR stand will be u wide range of computer, point-of-sale and microflehe processing equipment. Among these will be the NCR 850 minicomputer to be shown with a line and matrix printer, a television repeater screen, and

four VDUa. From its PoS range, there will be the NCR 255, online to an NCR 726 minicomputer with a laser slot-scenner checkout, and the NCR 250/7600 for the first time with an OCR/A wand for product code reading. Complementing thas will be the NCR 2060 and NCR 2135 electronic salea registers, for the restaurant and supermarket flalds

Word processing is now employed by many offices for the preparation of original ddcuments and one of the companies supporting the trend is IRM.
The IBM Word Processor 32 is

你是他的一个

One of the ettractions it the IBS will be ICL's Compute City, a welk-around exists. tion, which will feeter precincte, a news klosk and

designed for offices with a bid throughput of typed material use U200 terminuls sited us and can handle input from most types of storage media it a based on the System/32 compseven main information slands and provide answers to inquiries ter and uses removable diskelle relating to more than 500 or fixed disc storage Entered production categories on show. text can be edited and left-Hard copy print-out will be

Univac will also display its UTS 400 and UTS 700 intelligent The IBM Office System & al on show, comprises the (3) Document Printer, the (3) Magnetic Card Typewriter at the Office System 6/491 In and address letters at up to " chips. It has a choice of fours ; and languages as well as ber i. able to communicate without IBM machines.

The 6240 Magnetic Car. Typewriter enables typisis: revise their work before produ ing the final copy as walk printing it out at 55 chps atthe Office System 6/450 t modules to deal with the race



Midiand-based computer Tacking Applied Computer Tacking Celebrate the 500th party of the Celebrate the South Party of the Celebrate the South Party of the Celebrate the South Party of the Celebrate its CompAct B service II

nceds of office corn These include an ink-etall a diskette unit and a VDI Wordplex will be dead trating three features of the word processing engines. word processing equipment geared towards improving to

sy reformatting of text. Thase are Opiled the Reading, used to transfer from a suitable printed the ter into the word product; remole community and a suitable printed the word production of the word productio show, too. Daro Office alpment (UK), will offer a once of systems, from the Astromechanical model 1350 to 32 model 1720 office computer to permit linking of A siem. The 1720 la designed to Wordplex systems yo adde primarily involces, stock tools, ssies ledgar accounts, phone for the transle and an interface to by nolls and general accounting. magnetic stripe card option is

Midand Business Machiner be showing its new Finan-Management Systems Pack-for the first time. Thesa e been designed with a the infotec 70 typewriter, the infotec the Twin can be tailored to the with extra pri

Menzie Computers is using the IBS as a isunch for its thats 2200 office accounting to the state of 18K to 32K memory. for all general ac-Aming needs are supplied free

pad for new products the TLR (Transaction Log Reader), a high capacity sales recorder produced after a joint

research progromme with a US

substantial reductions in paper

Data Maintenance, the on-site disc cleaning compony, will have a full range of equipment and services on its stand, including the recently released DML 656 Disc Pack Inspector, as well as cassette and floppy disc cleaning equipment.

wand recognition systems are to be displayed by Kenrick and Jefferson's Business Forms Di-vision. Emphasis will be on photo processing order systems, regular payment systems, and shop floor data capture.

THE AUTOMATED OFFICE/IBS PREVIEW

A number of new floppy discs, including a minidisc, and new disc cartridges for IBM-type 2315 and 5440 systems, are among the products to be exhibited by Wills Computer



display for text entry and correction, but is otherwise the

same as the 5000. Top of the

range is the 7000, which offers a

complete VDU and up to 64K

main memory on mini diskettes

Unlimited

TWO significant enhancements to be computer output milorofilm

systems will be introduced by Bell and Howell at IBS. These are a stroke generator claimed to provide an unlimited range of churacter sets and a 6250 bpl test stroke.

Bell and Howell eays that the

stoke generator can produce upper and lower case characters

in three sizes, and that these cen be standard, itself or bold. It can be remediated to existing

Bell and Howell 3700 systems.
The 8250 bpl tope drive may at 75 ipe and permits data to be input to the COM system's misleometrics.

incomputer controller at ag-

to Bell and Howell.

1600K with dual density

company, BDP (Word Processing), will feature its BDP 90

sidel with mini discs. The sixty incorporates a daisy their printer with integral

keyboard, linked to dual mini

Three versions of the D2100

werd processor from Dataplex

From Page 16

processing control system, will Altergo Computers will launch a micro-based system Micro-based, it monitors, anathat will run word processing lyses and controls throughput of software. And the recently released Avenger systems will A new range of word process-

ing equipment will be available from Computer Data and Ma-chies. The range, entitled such as sales order processing, sales ledger and payrolls. From the recently revived Conlessa, compdses three basic Compucorp, which at one time models. First is the Contessa disappeared from the calculator/computer market, will come with three mini disket tes or dual a new desk-top computer, the Compucorp 625. This has up to double density floppy discs, a 55 this dalsy wheel printer and an independent keyboard. 64K storage, a mini floppy disc. 40-column printer, a VDU The 6000 has a single line screen and will use Basic and

> In its calculator ronge, will be the Compueorp 326 and 327. which both feeture cassette storage.

be there, showing applications

IBS a launch

A new office computer system is to be introduced by Datasaab, showing the D12 MLC, which uses magnetic stripe cards for order entry and alpha-matching applications.

Texas Instruments will have its full range of enlealators on show, from the TI 1000 nt the bottom of the scale up to the TI 59 which is a hand-held pro-

grammable model. Independent basiness computer manufacturer, CTL, will have a "hands on" presentation and depionstration at its stand. Visitors will be able to use terminnis to run jobs on n CTL Model 8050 compater with 9.6 Mbyte storage, a line and serial printer. CTL's business systems are based on its Series 8000 line

Offered by Computer Anelliarles will be a low-cost data entry unit and a desk-top microcom

Launehed this summer, the MAEL 1841 data entry device uses either easetta or diskettes and can be user programmed. It incorporates a 4K micro, a VDU und n single diskette facility. The MAEL 2841 microcomputer is the first dask-top model in the range and incorporates 8K memory, a VDU, keyboard, twin floppy disc drivea and a all be exhibited, esch incorpo-ising 128 charscier, buffered keyboards, enabling quick cor-lection of errors. Also, there will be the programable December high-speed printer.

Tektronix is showing three computer graphics products; the 4006 low-cost terminal, the 4015-1 large screen terminal and the 4051 graphic computing system.

the the programmable Datoplex D800 with visual displays for The exhibit is designed to demonstrata the vereatility these systems in general business applications. Data capture will be high

which is showing the Datatag 4 and System 83," Datatag 4 reads computer and

tags to allow the tracking of stock movements: The full range of Telexers from Saggicorn Electronics is being featured. These produce telex ready paper tape from a atandard IBM golf-bell, typewri-ter, an IBM MCII word proces-

sor or the IBM 82 memory

hand-written bar marks on price

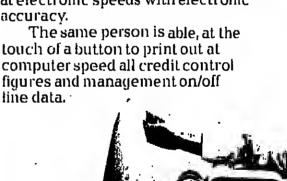
Canon Business Machinea li launching its first reduction copiers. Its calculator range bagins with the Rular 8 liquid crystal display model, through to the Multi 8 which has dual to the Mutti a windi displays one above the other: Making its UK debut from

Any person seated at this desk can do the work of three people.

Yes, one person to handle all customer accounts.

Calculate and complete invoices. Prepare statements. Process payroll. Control the ledgers.

Control stock flow. All these procedures completed at electronic speeds with electronic accuracy.



a single input triggers four routines simultaneously. The 'desk' is one of Olivetti's 'A'

One person-not three-making

series electronic accounting systems. The same 'desk' that last year alone was chosen by over 13,00 U.K.

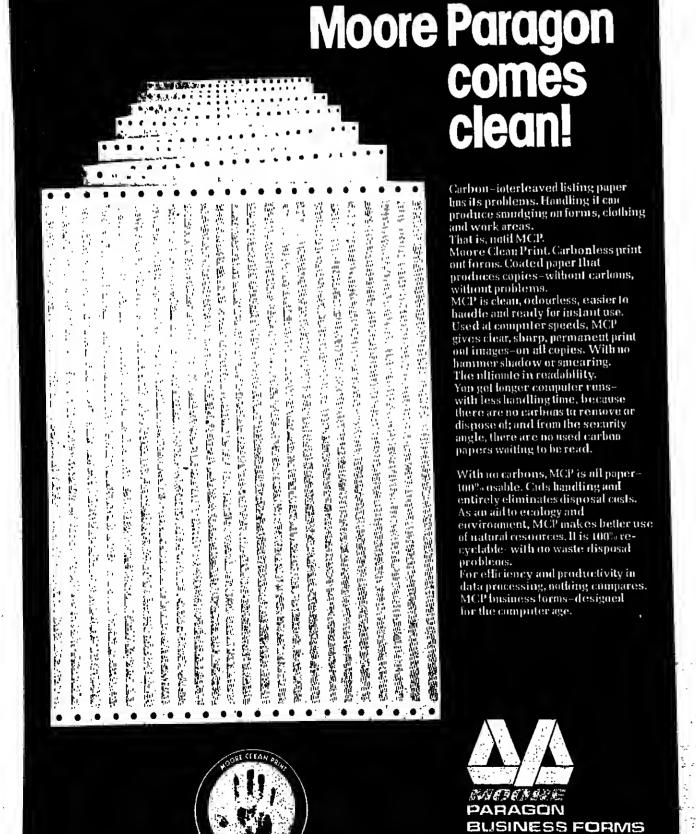
firms to streamline their accounting. For today, tomorrow and the future. Do as they did. Consider Olivetti first.



For details of the A57A6 and othersystems in the Olivetti A series simply olip your jetfertiending or - rd to this advertise ment and send it to Peter White British Oliverti, it is perkeloy Single, London WIX 6AH



olivetti



EVER since the day nine years because right from the early days the system has been manifestly successful - particuarly in saving costs. The end result of this interest came earlier this year with the launching of the commercial

equivalent of the system — the HP-2026. Architecturally, Comsys is fairly simple and straightforward. It is based on the company's established HP 21-MX E Seriea computer, the HP 2645A microprocessor- series of requeats on simple based VDU and a new operating system which Is a modified version of the HP-2000 series' DOS III system. Each unit can data can be filed for be equipped with tape drive and transmission, thereby reducing line printer. There are altogether the possibility of incorrect or 94 Comsys locations worldwide

Despite Its simplicity, Conisys Is much more than a dedicated data communications system. It transmits internol "telex" type messages called "comgrams" between office locations in company parlance. It offers the screens to cope with particular facility of distributing lengthy management reports nationally or internationally at high apeed and is used for the handling of his particular requirements. The inter-office buaineas such as sub-system la called Data Entry orders, invoices, statements and Application Language, DEAL, credit notes. The differing and allows non-programmers to requirements for repairs, parta make full use of the relevant

the use of word processors to try

to avoid typing and retyping of

drafts from the unsatisfoctory

With regard to telephones, of

course, the opportunities for

One big advantage will be the

possibility of programmed ex-

chnnges where you can, for

example, leave a message that a

call has been made or if a

number ia engaged you can

ensure that when the line is clear

your call will be connected.

Various imporvements like this

well certainly appear in the

business market very soon and It

should mean considerable sav-

Of course, there is the problem

that it may be impossible to use

your own telephone if several

people have instructed the

system to call them back when

your phone is free. For some

time these developments will

occur more or less independent-

ly but what we are beginning to

see for the future is integration

their equipment Into other

systems or make link-ups which

were not previously considered.

For example, the Post Office

Viewdata system, essentially

linking the telephone and tele-

vision, provides a facility for

atorage and retrieval of infor-

mation and ultimately for com-

munication. It becomes less

necessary to have your own aet

of reference documents if you

have a Viewdata terminal and

can access some major source

However, other exciting com-

binations are possible. Once

documents are created using

word processing systems then it

becomes possible, having cap-tured the keystrokes and elect-

ronically transcribed the materof to process and manipulate it

in a number of woys. There is no

reason why it should be turned

Manufacturers will integrate

ings in time and effort.

of office systems.

relatively easily.

creation of Initial drafts.

ago when Hewlett-Packard decided to develop an internal high-apeed data communications system which uses ordinary voice-grade telephone linas, there has been a large degree of interest in the system shown by other users and potential users of dats communications systems. The reasons for this are probably because the way a computer manufacturer tackles it a own data communications tasks is bund to be intrinsically interesting, and because right from the early and complete systems are taken

Into account on each document. Apart from these uses, the system hardware can be used for routine data processing functions In bet ween transinissions.

When a user wishes to use the Comsys system to handle an outgoing message or document, he keys in a job name pertaining to a particular document to start and ia then taken through a recognisable screens appearing on his terminal; each of these screens must be filled before the incomplete messages. The question and answer format compares very favourably with Post Office transmissions where no such

controls are exercised. Hewiett-Packard have developed their own series of office routines, but a special sub-system allows the user to design his own screens to sult

into paper straightaway or

indeed perbaps at any time since it can be transmitted to another

display terminal over telephone

wires, atored electronically, or

So it becomes possible to have

an integrated office system with

a single means of holding,

transmitting or storing docu-

menta, lettera, forma or what-

ever. All are handled in roughly

the same way and turned Into

the same type of aeries of codes

and pulses. The reaulting Inter-

connected system is rather

complex and could lead to

problems. For example, it is easy

enough to operate a photoco-

pler: you press a button and you

get a copy. If you make a

mistake, you gat extra coples and, like Mr Colaman and his

mustard, many copier manufac-

turers make a lot of money from

people making copies by mista-

ke, however, at least it is

In the worst case you may gat

50 extra copies or you may even

damaga the machine slightly but

when systema are integrated

mistake in operating the copy-

ing system you may well end up

ordering afores directly from

cheque or sounding a bleeper in

the managing director's office. The increase in complexity as a

function of the interconnectiona

different operating a system

from operating a single piece of equipment or evan from operat-

ing a series of placaa of.

mental differences in the way,

that the manufacturers sell thair

Integrated office systems. Orta

la considerable. It is quite

Australia or cancelling your pay

reistively fail-safe.

nipulsted or added to other

By John Conry

The Hewlett-Packerd dete communications eystem HP-2026, is a commercial equivalent of Hawlett-Peckerd's own in-house system, known as Comeya. Here John Conry, systems snalyst/progremmer et Hewlett-Peckard, discusses the development of Comsys over the years and indicatee how the eystem end ita commerciel equivelent might evolve.

Assembler routines.

THE AUTOMATED OFFICE/IBS PREVIEW

Incoming messages are first stored on tape and are then processed according to job type. In Hewlett-Packard's Winnersh Offices, most incoming comgrams are printed on a printer and distributed by hand internally. However, the Winnerah office also acts as a receiving and transmission atatlon for conigram measages from other UK offices not yet equipped with

full Comsys facilities. Once identified as such by the operators, these can be linked directly to the telex system via five-level paper tapc without the staff having to re-key the message. Comsys also features

type message-receiving facility which will accept incoming data automstically, even when the

computer room is unmanned.

The other Importsnt area of uae is the distribution of mansgement Information. A mainframe computer in Geneva prepares a number of spooled reports and these are sent by Comsya to various international offices. As the amount of local data processing increases with the availability of HP-3000s. comparative in raw processing power to an IBM 370/145, this type of use for Comsya is likely to drop off on an international level, but the system certainly gives the company flexibility in dealing with the processing of

also likely to continue to be used for dissemination of reports on a volume of data handled to

Apart from these regular functions, Comsys also gives the company the ability to transmit one-off pieces of information. A notable example of this was when a user within the company had been trying for some time to obtain a copy of a particular program not available locally, out he was able to obtain a copy of the program from the US vin Comsys in less than half an hour: transmission itself took just 45 seconds.

in the UK there are at present just two Comsys receiving stations; at Winnersh and at South Queensferry. Most UK data is routed through Winnersh, and all outgoing traffic goes to the HP European message-switching centre in Genevn. Every day there are at least two complete "cycles" comprising one outgoing session and one incoming session, morning and afternoon. On a typical day, the UK Comsys might receive 350 messages from other parts of the world, with approximately the same

Hewlett-Packard's versatile 2645A display terminal a sty further, and use it as an offer ! It is relevant here to mention sending and receiving state. for Comsys. In o way the UK! an ideal proving ground for #: Towards tomorrow's office number of branch offices Li

large enough to justify install; full Comsys facilities, bi needing to be linked in to 1. The HP-2645A is a caring hased terminal which feature "soft" or near programmat key facilities which could used for storing screen forms This terminal could record it day's branch messages 1 transactions on carirloge inter transfer this over to grude lines to a Comsys station elther Winnersh of

Comsys Central in Palo Alloh

increased by a factor of Miles

million characters per day, &

the same time the cost &

HP's corporate department h

internal toll charges models

increased only by a factor of

five. In fact, since 1973 of

charges have actually con

down by 60 per cent and the too

to the user department

transmitting a 500-character

message, about 80 words is wo

a paltry seven cents in the US

and the increasing use of the

high transmission speeds h

undoubtedly been the min

factor in these insprovement

The Consvs system termina

are at the moment transmitt

at 2400 and 3600 baud and the

could increase to 4800 if there's

discussions now going (

between the company s

In the meantime, there &

some other Interesting

Comsys. One is to explain

possibilities on the horizon

various telecommunicati

a successful outcome

Recent developments in the realms of the mini and min

computer are bringing us near to the reality of an autom functions are already possi-For example, an office clerk st a terminal on the desk can in a telex message desti another company office. request the status of customers' account by types code into his terminal. managar can request production of a sales repo Future enhancemen Comsys will include the to attach printers to les atricter security 10 prevent unauthorised use of confident

With satellife con and high speed itah data will be moved over 20 years ago computers in

in the door By Boris Sedacca "OH, NO! You don't necessarily need any qualificaamong the spectators may

tions in mathematics to be mer." our mathematics tea- may despair of ever findther was telling us a couple Ing a chair. What I'm trying of months before our final to say is: don't stand there school exams. He was feeling sorry for yourself hinself about to embark DP managers will not come apon a lucrative computer career involving a apell as a So send off those letters programmer and progress- now. The first four or five ne to systems analysis.

Great," I thought. "I can but after a while you should jump the queue and become a programmer right away a painful period of study at university, which I cannot alford anyway". Computers held a certain myatique for me and I thought I'd like to

become s respectable tech-With this in mind 1 sent off various letters to users. banks, retail chains, etc but an into the same wall no matter from which direction I approached; I could only be considered for employment if I had had a

in mathematics. "All you need is a logicol mind," our mathematics teacher had told us. Howinstallations if every existing user made no allowance for the training of new

Catch 22 rules OK." I ndency. At that time I working as an operator for

I concentrated on devefrections but career in other aense of urgency in finding was working normal was still pushing a pen.

ike a game of musical. chairs but with the diffetence that instead of chaira being gradually withdrawn, they are added with every layer are the axpession on the outside are personnel) hoping to join in game) hoping to join in game) hoping to join in season.

polytechnics offer four to of nuch use to him during five-year part-tima courses your training and that ha is five-year part-tima courses your training and that ha is for degreea, some with ultimately training you for honours, in mathematics, someona alsa. Your salary during trainscience in gwill invariably be minimated by now you may had sufficient experience he have difficulties in being will not be in apposition to season.

offered at various colleges ty, the standard of the Part examination being recognlsed as the equivalent of an honours degree in computer

for those currently employ-ed in the computer field, but the choice of options In the Port I examination can be so arranged as to make this requirement not essentisi. Further datails can be obtained from the society.

Lastly, colleges and polytechnics offer a variety of courses ranging from the Higher National Certificate in Computer Studies or Business Studies (Data Processing) to non-examinable courses in ccrtain progrnmning languages. If you live or work in London the ILEA Floodlight booklet provides a wealth of information and is available

from newsagents. Reference libraries will have certain publications such as the Directory of forefront of his mind when Further Education for n wider national coverage. I have, myself, recently passed the final examinations of the HNC In Business Studies (Data Processing) and been successful. This hns undoubtedly helped in my

> One of my fellow students, Dlane, was a aecretary In Scotland before coming down to London and starting the course. Shortly afterwards ahe joined ICL

as a secretary.
I had aaked her why aha had atartad tha course, and her reply was something to tha effect of: "As a secretary I fait that my career was rather limited. Any promollons would have left me doing tha same type of job, You have to fight off any even if not for the same

A few months later, in the second year of the course, Dlane learnt from her employers that sha would be accepted to their gra-

The qualification itself is

addressed to you but specifically to those who, like advertised.

possible, try to anticipate and shows confidently and the opening before it is converse confidently and intelligently with computer advertised. myself until very recently, in the meantime, assum-specialists. The rest, as in in the myself you. Diane's case, is up to you. Some universities and consider that you will not be polytechnics offer four to of much use to him during

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Large but friendly engineering company with a highly sophisticated production control system needs analysts with around four years' DP experience, and ideally with experience of on-line, real-time systems using ICL 1900 machines. With a production or cost control system to your credit, here's your chance to gain more experience, and ultimately to lead your own projects. Ref. B/OS4 Birmingham

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Ypewriters and compitters. The meet the needs of clients.

Delicve is untrue is that meetings are some of clients.

Nerox office systems will be Finolly, a faw personal blases will disappear. Cartainly there has based on photocopiers and the We personally do not believe are many cases where the

Roneo Vickers office systems that the cassette typewriter is n prices are still relatively high and having gone to the trouble of electronically capturing keystrokes it seems a terrible a plece of paper even though you what It is. They are not necessarily any more natural or convenient than typing on to a television screen and you can then do the editing much more readly. What they gain in the naturalness of their initial

presentation they lose in the

unnaturs inesa of their editing

Secondly, with electronic

office systems linked to a

telephone network there la very

Thia, of courae, worked for a turers to get away with thia to quite tha same extent. Certainly you make a In the office systems market it will be so competitive that this will not be possible and it will be essential for the manufacturers to sell with their systems (or perhaps sell their systems with) expertise in analysing the func-lions and the needs of the office. This will involve finding out how best to fit automation into

form of automation, As a result there may ba a change in the type of companies As a result, in the short term offering systems. For axample, at least, there may be funda-sevaral software and managament consultancles are developing or have developed their own veralona thua contributing to the can envisage that the IBM office office system end they are in a important part of their lives.

their potential rather than on their actuality. For example, the salesman promiaed all aorts of possible facilities and the customer had to work with the company and his own systems peopla to make the equipment time but cuatomers are becoming far more demanding and it is no longer posable for manufac-

the existing office or parhaps redesigning tha office to ault the

systema will be basad on parlicularly good position to typewriters and computers. The meet the needs of clients.

may well have grey steel filing device of the future because the cabinets and duplicators as central concepts in their systenta. These competing approaches will place emphasis on different types of equipment. In addition, it will no longer be s matter of selling s place of equipment to a secretary or to her boss, plugging It Into a socket, pressing a few buttons and atanding back to collect the admiring glancea. The selling of complex office systems will Involve a conalderable degree of

tailoring to the needa of the particular organiaation. In the past, computer aystems have in many cases been sold on

little limitation on where the equipment can be placed. Therefore it has been suggested that In the future people will work at home doing an hour or two of work and then going back to growing vegetables. This facility may work in some casea; but what wa beliave it will not do is replace moat people's need for a place of work. After all, we get more from work than almply performing a task and earning money. Many people will still want a place of work, to have workmates, be able to use the company's telephone or make private photocopies or chat to the person in the canteen.

However, that is not necessarily true for everyona, and there will be some people who may wall be prepared to do their work, say at home, in isolation, elther because, for example, their children have to be looked after — this will apply to both males and females — and therefore the work has to be fitted round baby-sitting, or because work has become a leas

provisiun of video or the instantaneous viewing of documents will grently extend the possibilities of existing telephona conversations. However, there is some evidence that for more delicate and complex communications, there is something about face-tu-face which we think makes it un process which people

We also believe that the secretary in the future will become far more of un Informution assistant and equipment handling assistant and therefore a more equal member of the partnerahlo None of these developments

will occur overnight and for many years there will be varying degrees of automation in different offices. Finally, there will be an even greater need to apply ergono-mics knowledge to office system lesign. At preson1, people have lerable scope for adapting and modifying their immadiate working environments. If you ore trying to read a piece of paper light is more suitable. However, with large integrated work stations with averything to hand

you can move it and it is essential that the design is right. Indeed, it may never be right to construct such work places. They may be acceptable in Sweden or Japan where workers can take regular breaka for gymnastics but this does not

aeem likely in the UK. A certain amount of mobility not only is desirable but may be essential, provided that it is not taken to extremes to avoid postural problems and even eye strain and headaches,

therefore the work has to be fitted round baby-sitting, or shown in the drawing will because work has become a leas important part of their lives.

Another myth which wa believe suntrue is that meetings bear more described by a light street of a light street. genuine hi-fi system than to a

Altrincham, the companies Northern office, which will be

getting a complete Comp station in the near future Anuther development over the coming months is nvallability of the HP 7920 5 Mbyte disc as an optional extra

office; in fact, Comsys can configured in such a way i certain computerised office unauthorised used cassele data, use of mini cassele storage and retrieval of and a priority rating which enoble the terminal respectioned to be controlled.

Soon, the typewriter and fish cabinet will be things of the party of t

dered and some of them It is intended generally may tax your writing skilla

find it no problem. Do not be discouraged by rejected applications. The more times name crops up with a Are you having difficul-

Owen Kelly 061-872 4211

Getting your

tlaa in finding your way into a computar carear? Employars ara atways tooking for good trained paopla - but what training, and how to gat it, le a real problam for tha prospactive entrent. Boria Sadacca, who found out for himaalf, offars advice on gatting

ning, or, wait for it, a particular person the more likely that it will be at the the time comas for him to ever, the logic of this situa- look around for new pertion evaded me completely; sonnel or to pass your name where would trained people on when one of his colleamaterialise from for new gues is looking around. In my case, a well-timed letter changed my fortunea dra-

atartad.

Getting back to my ana-logy with musical chairs, The absurdity of it all scramble the more likely enraged me to the point of your chances of success as had a friend who was from a wider parapective. you start viewing the field

You might for Instance, an insurance company. On consider a salaa career with nday nights, if we ware at a manufacturer to atart party ha would leave at with. If after a while you 1130 pm in order to start find it is not your intention the midnight to eight shift. to stay there, you will no Data processing gradually doubt have made many lost its glamour for me. useful contacts.

ns, but as it turned your career. It may lake ed My friend had become a years. Tenacity will pay off months or even a couple of programmer after a while in the end. By all means find another job in tha meanhours but had moved well another joo in the mean be accepted a another joo in the mean be accepted by a another joo in the mean be accepted by a another joo in the mean be accepted by a company to the mean be accepted by the accepted by t head as a profassional. I applications out; and do not ginning after the aummer; act on advartisements the first non-graduate to be Do I hear you say, alone, as they normally accepted.
Tough held old about 1 old chapi I result in a deluge of appilave problems of my own"? cations to the advertiser. If of an intermediate standard cations to the advertiser. Well then, this article is not possible, try to anticipate and should enable one to

er career. Employers are son or another full-time some general points. An liways looking for good, study, try to anroll in a employer's rejuctance to taked people.

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00 executive (Kingston) 01-546 9473

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Selary Grada PC1 (3-7) £4882-£5577 Plus Supplements £520 Approx.

This is a chellenging position for someone to play en important part in the future development of the Council's Computer facilities, which includes: The Council's existing teps based ICL 1901, being replaced by a mixed teps/disc configuration which is due to be completed by September, 1978.

The successful applicant should be able to demonstrate proven menagement stillity and experience and knowledge of PLAN, COSOL and other suitable programming lenguages. Experience of disc and tape based systems, communications and the convorsion of Housing accommodation may be evaluated in a conversion of eystems to high level lenguages is required. Housing accommodation may be evallable in approved cases and the Council operates a resettlement and removal allowence schame. Casual car user allowance will

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in the poultry production and proceeeing industry.

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To work on Systems International, a monthly computer megezine with offices at Upper Norwood The Job enteile technicel writing using knowledge of computer science, electronica, systems analysis, deelgn engineering, software, etc., with an opportunity to learn about publishing: In the first Instance epply in writing to: The Editor, Systems International, 108 Church Road, London, SE19 2UB, Tel: 01-771/3614.

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may include (action) on GCE A. lovel COLI 146/1747 and TEC

Considers should namedly hold legree NIC or equivalent qualities

GOMPUTING

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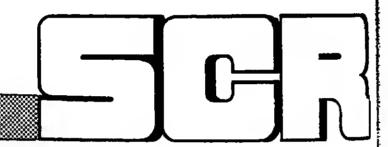
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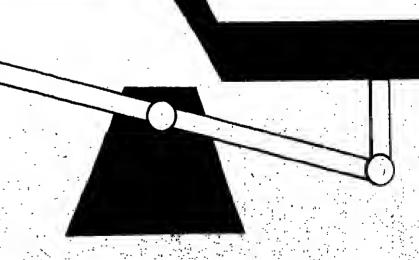
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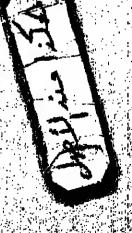
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on 061-872 4211 or MARK WILLIAMS on 01-261 8019

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We've come a long way since then.

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And as with many other contemporary operations, the computer has come to ploy omojor role. With the BBC Computer Unit there are wide ronging opplications in television, radio, engineering and finonce, and now, we need more young onolysts and programmers to help us develop new TP, on-line and doto bose systems for our ICL 2960.

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The poeta will be besed at Borehemwood, but will include opportunities for short parinds of travel at home and abrest Alfrective starting selarios are offered dependent on age and experience, with good promotional prospects. Assistance we

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THE UNIVERSITY OF LANCASTER

SENIOR SYSTEMS PROGRAMMER

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Contect Feya Ogilvia

to £7K SENIOR ANAL **ESSEX**

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Letters of application should be brist but include age prise position and safery. A comprehensive application form a subsequently provide full scope for details.

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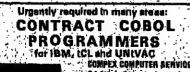
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count living with the pleas-

ures of articulate deception.

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of the uninformed, motivat-

ed only by aales commia-sion. He is brash, insensitive

and a born survivor. He is

overpaid and underworked.

He is a apeculation, accept-

able only within an expand-

ing market.
On the other hand, the

salesman may see himself as

a pioneer at the "sharp end"

of a company which muat expand or die; a solitary

traveller who must balance the insatiable demand for

expansion with the frustra-tions of customer dissatis-

product portfolio.

reporting systems.

yesterday's horo.

even saleswoman.

aware.

faction and an inadequate

He, unlike other em-

ployees, is measured by his day to day performance -

quotas, targets, salesplans,

commission structures, and

He must keep a level head

despite the financial and

emotional boost of success

and the cost and condem-

nation of fallure - while

the product, it seems, goes

on for ever. At best he is

Both these descriptions

are cincilonal and extreme,

but it is difficult, if not

Impossible, to specify the

qualities and aspirations of the successful salesman or

The Ideal computer sales-

He should be indus-

trious, sensitive, creative,

objective, perceptive, at-

tentive, determined, self-disciplined, self-moti-

vated, Belf-organised, self-analytical, Intelligent, articulate, fit, politically

He should have com-

monsense, initiative, tenac-

lty, courage, ambition, pro-

duct knowledge, market

knowledge.
While the accumulation

of all these attributes would

perhaps be a suitable quali-

fication for becoming the New Messiah, they are

qualities which are regular-ly called upon within the

sales and marketing situe-

tion. For this reason even

the very best salesmen fall

However, there are some

basic qualifications; with-

out hard work, common

and personal fitness tha

sense, product knowled

from time to time.

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